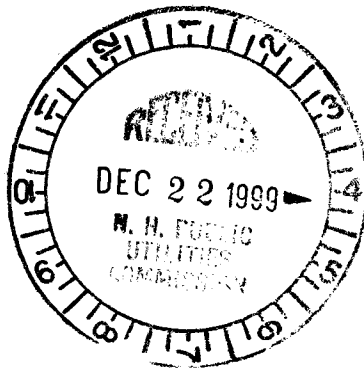


NHPUC NO. 9 – TELEPHONE
MERRIMACK COUNTY TELEPHONE COMPANY

SUPERSEDING
NHPUC NO. 7 – TELEPHONE, MERRIMACK COUNTY TELEPHONE COMPANY
AND
NHPUC NO. 1 – TELEPHONE, CONTOOCOOK VALLEY TELEPHONE CO., INC.

TARIFF
FOR
TELEPHONE SERVICE
IN
THE STATE OF NEW HAMPSHIRE



ISSUED: SEPTEMBER 1, 1999

ISSUED BY:

Paul E. Violette
PAUL E. VIOLETTE

EFFECTIVE: OCTOBER 1, 1999

TITLE:

PRESIDENT AND CEO

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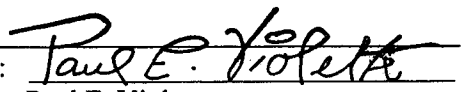
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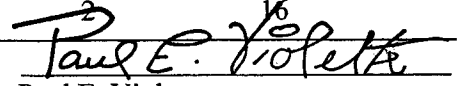
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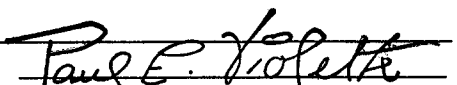

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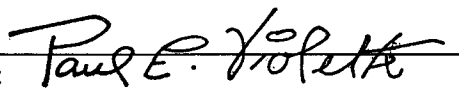
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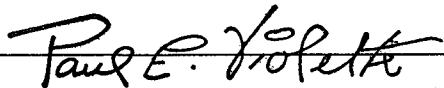
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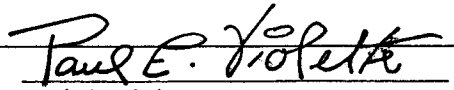
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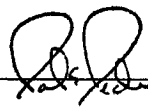
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Paul E. Pederson
Vice – President

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Merrimack County Telephone Company

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Merrimack County Telephone Company

Original

DEFINITION OF TERMS

Listed below are clauses or sentences defining various terms used in the tariff.

Additional Listings

A listing which is in addition to the initial or joint user listing provided with the customer's service.

Authorized User

The term authorized user, as used in connection with exchange service, denotes those individuals authorized by the Company to use a customer's telephone service. It includes the members of his household, employees or agents of the customer, residential tenants of hotels, clubs, etc., and joint users as arranged for.

The term authorized user, as used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Company to use the customer's service.

Baud

The term baud denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

Building

A structure under one roof; also, two or more such structures where: (a) such structures directly adjoin each other, being separated only by a building wall; or (b) such structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures, and which passageway is also suitable for the installation and maintenance therein of interior telephone facilities; and (c) the major portion of the structures are occupied by the same customer.

Carrying Plant or Supporting Plant

Poles or conduit (including trenching) required for cable or wire facilities. In some instances tree hitches are considered to be carrying plant.

Central Office

A switching unit in a telephone system, providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

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Merrimack County Telephone Company

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DEFINITION OF TERMS

Central Office Building

A building containing one or more central offices. There may be more than one central office building in an exchange and one central office building may serve more than one exchange.

Central Office Line

A main telephone exchange service or trunk line.

Centrex Service

A service arrangement of dial switching equipment and facilities which permits completion of inward and outward local and long distance calls from telephone stations of the system without intermediate handling by the centrex service attendant.

Channel

An electrical path furnished by the Company between two or more points, suitable for the purpose furnished and derived in such a manner as the Company may elect. A single pair of wires may be used to provide more than one channel. A channel may be provided, in whole or in part, by cable, wire or radio.

Circuit

As generally used herein, a circuit is a channel.

Class of Service

The method of charging for local messages, namely unlimited or measured.

Communications Systems

The term "Communications Systems," as used in connection with Exchange Service denotes channels and other facilities that are capable, when not connected to exchange or message toll service, of communication between customer provided terminal equipment or between Company stations.

The term "communications systems," as used in connection with private line service, denotes channels and other facilities which are capable, when not connected to private line services, of communication between customer provided terminal equipment or Company stations.

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Merrimack County Telephone Company

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DEFINITION OF TERMS

Company

The term “Company” denotes the Merrimack County Telephone Company unless otherwise stated.

Complex Equipment

Equipment other than one and two-line non-key located on a customer premises.

Complex Service

Service arranged for use with complex equipment.

Complex Wire

Wire associated with complex equipment and located on the customer’s side of the protector or Network Interface Device.

Conforming Answering Device

A customer provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an Authorized Protective Connecting Module and must bear a valid conformance number.

Conformance Number

An identifying number assigned to a particular model of conforming answering device incorporating an Authorized Protective Connecting Module.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customer provided facilities with the facilities of the Company, or the direct electrical connection of Company facilities.

Merrimack County Telephone Company

Original

DEFINITION OF TERMS

Connections

Acoustic Connection – A connection made by sound.

Direct Electrical Connection – A physical connection of the conductors in the communications path of the telephone system.

Inductive Connection – A connection made by using the electromagnetic field generated by a telephone.

Customer

An individual, partnership, association, or corporation, cooperative marketing association, tenant, governmental unit, or a subdivision of a municipality, or the State of New Hampshire, that arranges for services and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

Customer Provided Inside Wire (CPIW)

Station Wiring (simple) associated with standard service supplied and installed by the customer. CPIW is always on the customer's side of the Network Interface Device.

Customer Provided Premise Wire (CPPW)

Premises wire associated with complex equipment that is supplied and installed by the customer or his authorized vendor. CPPW is usually on the station side of the common equipment.

Customer Provided Terminal Equipment

Devices, apparatus and their associated wiring provided by a customer which do not constitute a communications system, and which when connected to the communications path of the telephone system are so connected either electrically, acoustically or inductively.

Data Access Arrangements

A protective connecting arrangement for use with the network control signaling unit, or, in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with appropriate network protection criteria.

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Merrimack County Telephone Company

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DEFINITION OF TERMS

Distributing Center

Amplifying and bridging equipment at the Company premises where program transmission channels, used in connection with loudspeakers, are interconnected to form a network for the distribution of program material to a number of loudspeaker locations.

Duplex Service

Service which provides for simultaneous transmission in both directions.

Exchange

A geographical unit established for the administration of communication service in a specified area. It generally consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

Exchange Access Line

The serving central office line equipment and all Company facilities up to and including the Company provided Network Interface Device. This term is used synonymously with Network Access Line.

Exchange Area

The territory served by an exchange.

Exchange Service

The furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured or unlimited basis in accordance with the rates and regulations of the tariff.

Extension Line

A private line channel to provide extension telephone service, in connection with main telephone exchange and private branch exchange telephone service, to locations not in the same building as the main telephone exchange service of the PBX attendant's switchboard position.

Merrimack County Telephone Company

Original

DEFINITION OF TERMS

Foreign Central Office Service

Exchange service furnished from a central office in a multi-office exchange that is other than that normally serving the area in which the customer is located.

Foreign Exchange Service

Exchange service furnished from an exchange other than that normally serving the area in which the customer is located.

General Cable Distributing Plant

The cable provided primarily to distribute local exchange service to the general public.

General Distributing Plant

The carrying plant and associated wire or cable which provides service to the general public within an exchange.

Grade of Service

The grade of service (as distinguished from Class of Service) is determined by the number of parties that a main telephone line is intended to serve.

Half-Duplex Service

Service which provides for transmission alternately in either direction, or for transmission in one direction only.

Highway Construction

Construction generally located along a public way.

Initial Charge

See "Nonrecurring Charge."

Installation Charge

See "Nonrecurring Charge."

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DEFINITION OF TERMS

Intercommunication

Communication: (1) over interior lines of a key telephone system; or, (2) communication between PBX system telephones.

Interexchange Channel

A communications path which interconnects exchanges.

Interface

That point on the premises of the customer, authorized user or joint user at which provision is made for connection of other than Company provided facilities to facilities provided by the Company.

Intraexchange Channel

A communications path which interconnects points within an exchange.

Joint Use Arrangement

This is a service which permits the use of the customer's interexchange private line service by an individual, firm or corporation designated as a user of the private line service by the customer and to whom a portion of the charge for service will be billed.

Joint User Service

This is a service which includes a listing in the alphabetical section of the Company directory and provides for the use of the customer's exchange telephone service facilities by a corporation, association, partnership or individual not associated with the customer in business.

Line Hunting

An arrangement whereby two or more central office lines or private branch exchange trunk lines furnished to a customer at a given location are grouped, so that calls to the first number of the grouped lines are automatically routed to the first non-busy line of the lines so grouped, and a busy signal is not given unless all the grouped lines are busy.

Merrimack County Telephone Company

Original

DEFINITION OF TERMS

Local Channel

A communication path within an exchange connecting a customer's premises with an interexchange channel.

Main Listing/Main Telephone Listing

Usually the initial listing of a person who is held responsible for the service. In the case of a business service, the business name will be the main listing. (See also the definition of Customer.)

Main Telephone

A telephone directly connected to the central office switching equipment by an individual or party line circuit, or a PBX or Centrex telephone directly connected to the PBX and Centrex switching equipment by an individual line circuit. Additional telephones beyond the main telephone are considered extension telephones.

Maximum Termination Liability

A liability assumed by a customer for certain equipment or service for which a minimum service period in excess of one month applies.

Message

A completed communication between two telephone numbers. Messages may be classified as follows:

Local Message – A message between telephones where the called telephone is within the unlimited or message unit calling area of the calling telephone.

Toll Message (Long Distance Message) – A message between telephones in different local calling areas for which a message toll service charge applies.

Message Unit

The unit of measurement for charging for local messages.

Minimum Service Period

A stated length of time which a customer is required to retain service at a specified location.

Merrimack County Telephone Company

Original

DEFINITION OF TERMS

Miscellaneous Common Carrier

Miscellaneous common carriers, as defined in Part 21 of the Federal Communications Commission's Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

Move

The relocation, on the same premises, of equipment and wiring associated with a customer's service.

Multi-Central Office Exchange

An exchange served by more than one central office building.

Multiplying Arrangement

This is an arrangement associated with a customer's trunk line, tie line, or main exchange service to provide for an additional appearance of a line when the service is multiplied between non-multiple switchboard positions or between a switchboard and station equipment of another type.

Municipality

This term applies to a city, town or unincorporated place, but is not to be applied to any entity larger than a city; e.g., a county.

Network Access Line

The facilities from the Company's central office up to and including the Network Interface Device located at the customer's premises that provide connection to the telecommunications network. This term may be used synonymously with Exchange Access Line.

Network Control Signaling

The transmission of signals used in the exchange and message toll telephone system, which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, and other audible tone signals to control the operation of transmission and switching systems within the telephone network.

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Paul E. Violette
President and CEO

Merrimack County Telephone Company

Original

DEFINITION OF TERMS

Network Control Signaling Unit

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Network Interface Device (NID)

A standard FCC Registration Program jack or equivalent that is installed by the Company as part of the network access line on a customer's premises at a location determined by the Company, which is accessible to the customer and consistent with FCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and serves as the point of connection for all premise services to the telecommunications network.

Network Terminating Wire

Wire installed for network service for a specific customer and used to connect the outside plant distribution facilities to the Network Interface.

Nondirectory Listed Service

Exchange service telephone numbers not listed in the Company's directory, but carried in the Company's directory assistance records and given to any calling party on request.

Nonlisted Service

Exchange service telephone numbers not listed in the Company's directory or carried in directory assistance records. There are no restrictions against giving out these numbers if they are known. This service is provided only to customers that have other listed exchange service, either a complete listing or in directory assistance records only.

Nonpublished Service

Exchange service telephone numbers not listed in the Company's directory or carried in directory assistance records and not available to the general public.

Nonrecurring Charge

A charge applying to the provision of certain items of service and equipment or facilities as distinguished from the Part VI service charge applicable for the establishment of telephone service.

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Merrimack County Telephone Company

Original

DEFINITION OF TERMS

Normal Types of Construction

The term used to refer to aerial or underground construction.

Person-to-Person Calls

See Part V – Toll Telephone Service.

Premises

All space in the same building in which one customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others, and all space in different buildings on the same continuous property provided such buildings are occupied solely by one customer.

Premises Wire

All wire within a customer's premises located beyond the network interface. It includes wiring within the same building or between buildings (except wiring in cable that contains network facilities) on the same continuous property and located on the customer's side of the network interface. In the absence of an FCC approved network interface or a jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the protector which links customer provided facilities with Company provided facilities. In all cases, access to the protector is limited to Company personnel.

Private Branch Exchange (PBX)/Private Automatic Branch Exchange (PABX) Systems

An arrangement of switching equipment consisting of a manually operated attendant position or console, or dial switching apparatus or both, with connecting central office and PBX telephones and lines.

Private Line Service

Channels and equipment furnished to a customer for communication between specified locations.

Private Property Construction

Construction of private property to serve one customer.

Rate Center

A specified geographical location within an exchange area from which mileage measurements are determined for the application of message toll rates and private line interexchange mileage rates.

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President and CEO

Merrimack County Telephone Company

Original

DEFINITION OF TERMS

Restoral of Service

The return to active service following a period of temporary interruption for non-payment of bills, provided this return occurs prior to discontinuance of the service.

Same Continuous Property

A continuous plot of ground occupied by one customer, or contiguous plots of ground which are occupied by one customer, plot or plots being within the same exchange. Properties on both sides of the street, alley or railroad right-of-way which would otherwise constitute a continuous plot, and which are owned, leased and solely occupied by one customer, shall be considered as constituting the same continuous property. Supporting structures required for the wire facilities between such properties must be customer owned, either built by the customer or built by the Company at the customer's expense.

Service Charge (SC)/Service Connection Charge (SCC)

A service charge made in connection with the ordering or connection of certain services.

Station

The term station, as used in connection with private line services, denotes the transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location on a premises and connected for private line service; or where the service involves only channels, denotes a point on a premises in which a channel is terminated.

Station-to-Station Calls

See Part V – Toll Telephone Service.

Temporary Suspension of Service

An arrangement whereby service is made inoperative for a temporary period at the request of the customer.

Termination Charge

The charge made when service for which a maximum termination liability applies is terminated by the customer, prior to the expiration of the minimum service period.

Merrimack County Telephone Company

Original

DEFINITION OF TERMS

Tie Line

A channel connecting two private branch exchange systems, two Centrex systems or a private branch exchange system and a Centrex system.

Trunk Line

A central office line terminating in a private branch exchange system, certain automatic call distributor and answering service systems, or other switching equipment that utilizes pooled line facilities.

Unauthorized Attachment or Connection

Any customer provided terminal equipment, communications systems or accessory that is attached to the facilities of the Company contrary to the provision of the tariff.

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

I. GENERAL

The regulations specified herein are in addition to the regulations contained in other sections of this Schedule of Rates and Charges and govern the furnishing of telephone service to customers generally.

II. APPLICATION OF TARIFF

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of New Hampshire by Merrimack County Telephone Company, hereinafter referred to as “the Company”, subject to the jurisdiction of the New Hampshire Public Utilities Commission.
- B. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

III. LIMITATIONS AND USE OF SERVICE

- A. Except as otherwise provided in this tariff, equipment and lines furnished by the Company on the premises of a customer, authorized user or agent of the Company are the property of the Company and are provided upon the condition that such equipment and lines must be installed, relocated and maintained by the Company and that the Company’s employees or designees may enter said premises at any reasonable hour to install, inspect or maintain the equipment and lines, and upon termination or cancellation of the service, to remove the equipment and lines.
- B. Equipment furnished by the Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof excepted.
- C. In case of damage, loss, theft or destruction of equipment and facilities furnished by the Company, the customer may be required to pay the expense incurred by the Company to replace or restore the equipment and facilities to its original condition.
- D. Service shall be used with care and in accordance with the rules of the Company. Service shall not be moved or removed except by the Company.

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Title: Paul E. Violette
President and CEO

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (Continued)

- E. Customer provided terminal equipment, premises wire and communications systems may be connected with facilities furnished by the Company in accordance with the provisions contained in this tariff. If any unauthorized attachment or connection is made contrary to the provisions of this tariff, the Company shall have the right to remove or disconnect the same; or to terminate service; or to suspend the service during the continuance of said attachment or connection in accordance with regulations contained in Part III, Section 30.
- F. The right is reserved to restrict the amount of other services furnished in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- G. The use of unlimited business exchange service is restricted to the customer, his agents and employees when engaged in his business and to joint users as arranged for. The use of unlimited residence exchange service is restricted to the customer and members of his household.
- H. For message units the initial period is five minutes for one or two unit messages. The overtime period is five minutes for one unit message and three minutes for two unit messages. One unit message applies for each overtime period.
- I. Neither this Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of any other company or companies furnishing a portion of such service.
- J. The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes:
 - 1. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable thereto.
 - 2. The obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain telephone service by rearranging, tampering with or making connection with any facilities of the Company, or by any trick, scheme, false representations or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid the payment, in whole or in part, of the regular charge for such service.

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Issued By: _____

Effective: October 1, 1999

Title: Paul E. Violette
President and CEO

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (Continued)

J. Abuse or Fraudulent Use of Service (Continued)

3. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
4. The use of profane or obscene language.
5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

K. Exchange lines or Announcement lines, the primary purpose of which is to transmit a prerecorded message, are not provided on a nonpublished basis.

For purposes of identification, customers with telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Customers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

Failure to comply with the provisions of this tariff shall be cause for termination of the service.

L. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required for the furnishing and maintenance of that service.

IV. CLASSIFICATION OF EXCHANGE SERVICE

- A. Service is furnished at business rates if the use of the service is primarily or substantially for business purposes, or if the service is furnished at a business location, or if the telephone number is advertised for business purposes.
- B. Service is furnished at residence rates if the use of the service is primarily for social or domestic purposes.

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Paul E. Violette
President and CEO

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

V. TERMINATION OF SERVICE, MINIMUM CHARGES AND RATES FOR FRACTIONAL PERIODS

- A. The right is reserved to require notice of not more than four business days of the customer's desire to terminate the service.
- B. The minimum charge for service at any premises, except as otherwise stated elsewhere in this schedule, is one month's service charge. The right is reserved to require a minimum charge in excess of one month's service charge in connection with special equipment.

Where service subject to a minimum service period of more than one month is furnished, a termination charge may apply as specified elsewhere in this tariff. This charge is determined by reducing the maximum termination liability in effect at the time service is ordered or installed.

- C. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the service is furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty days.

VI. CANCELLATION, CHANGE, OR DEFERMENT PRIOR TO ESTABLISHMENT OF SERVICE

- A. If an application for facilities and service is cancelled in whole or in part by the applicant prior to completion of the construction and installation, the applicant is required to pay to the Company, upon demand, the total costs and expenses in connection with providing and removing such facilities, less the estimated recoverable value, if any, of the facilities involved. This payment shall not exceed that specified under Paragraph C of this section.
- B. When an applicant requests a change in the location of all or part of the facilities provided for the service prior to completion of the construction and installation, the applicant is required to pay to the Company, upon demand, the difference between the total costs and expenses incurred by the Company in completing the construction and installation, and that which would have been incurred had the final location of facilities been specified initially. The payment will not exceed that specified under Paragraph C of this section.

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Paul E. Violette
President and CEO

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

VI. CANCELLATION, CHANGE, OR DEFERMENT PRIOR TO ESTABLISHMENT OF SERVICE (Continued)

- C. When an application is cancelled or changed by the applicant in whole or in part after completion of the construction and installation but prior to the establishment of service, the applicant is required to pay to the Company, upon demand, the applicable minimum and termination charges and any applicable nonrecurring, connection and construction charges.
- D. When a deferment of the date for placing facilities and equipment in service is requested by the applicant after the start of construction (usually at the time the required equipment has been purchased by the Company), charges based on costs apply, upon demand by the Company, for any deferment in excess of one month. The costs will include the monthly carrying charges on the Company's investment in equipment and facilities at the time of the deferment plus any other specific costs applicable to the deferment. In no case will the placing in service of equipment and facilities be deferred for more than 18 months. After 18 months the installation is considered cancelled and the applicant will be responsible for the payment of costs as specified in Paragraph A or Paragraph C of this section.

VII. CHANGE IN TELEPHONE NUMBERS

A telephone number is subject to change at any time.

VIII. FAILURE OF SERVICE

- A. For any complete failure of local exchange service continued more than twenty-four hours and brought to the notice of the Company, the Company will make a pro-rata adjustment of charge or guarantee. For the purpose of determining a pro-rata adjustment, every month is considered to have thirty days.
- B. Allowance for interruptions of special services will be negotiated through the company furnishing the special service facilities.

IX. PAYMENT FOR SERVICE

- A. Bills are due when rendered and are payable at an office of the Company. Delayed payments of bills for existing service may result in the interruption or discontinuance of all associated service at the same location.

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Paul E. Violette
President and CEO

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

IX. PAYMENT FOR SERVICE (Continued)

- B. The customer is required to pay, in accordance with the Company's established collection and billing practice, all charges for exchange, end user access and Private Line Services for all toll messages, including charges for messenger service, and for all services billed by the Company for other carriers. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been made collect.
- C. In order to safeguard it against loss of charges or tolls due at the time service may be terminated, pursuant to Rule 1203.03 of the Public Utilities Commission's Code of Administrative Rules, the Company may require a customer or applicant for telephone service to make a cash deposit or obtain a written guarantee equal to the estimated amount of charges for service provided for any period of two months exclusive of the highest-use month.

Simple interest at a rate equal to the prime rate shall accrue and shall be paid or credited to the customer annually from the date of deposit to the date of termination of the service or return of the deposit by the Company.

The receipt of such a deposit by the Company shall in no way relieve the customer or applicant from compliance with the Company's regulations as to advance payments (if any) and the prompt payment of bills, nor constitute a waiver or modification of the practices of the Company for the discontinuance of service for non-payment of the sums due for service rendered.

- D. Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, a charge of \$5.00 or the actual administrative cost of recovery, whichever is greater, may be imposed.
- E. The Company reserves the right to refuse an application for service made by, or for the benefit of, a former customer who is indebted to the Company for telephone service previously furnished him, pursuant to Rule 1203.15 of the Public Utilities Commission's Code of Administrative Rules.

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Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

X. LIABILITY DUE TO DIRECTORY ERRORS AND OMISSIONS

- A. The Company's liability arising from errors and omissions in the directory listing (other than charged listings) shall be limited to the amount of actual impairment to the customer's service. In no event shall this amount exceed one-half the amount of the exchange service charges for main telephones, extension service, private branch exchange trunk and private branch exchange attendant positions involved during the period covered by the directory in which the error or omission occurs.
- B. In cases of charged directory listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listing or listings involved during the period covered by the directory in which the error or omission occurs.

XI. USE OF SERVICE FOR UNLAWFUL PURPOSES

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction advises that such service is being used or will be used in violation of the law. If the Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.

XII. POWER SUPPLY

The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this tariff. In the event of a power failure no allowance is made for interruption of service.

XIII. REFERENCE CLARIFICATION

The use of the masculine or feminine gender in this tariff should be construed as including both genders and not as a restriction on the basis of sex.

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

XIV. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911 SURCHARGE)

An Enhanced Universal Emergency Number Service (E-911) surcharge of \$.42 per month applies to each residence and business telephone exchange line, including PBX trunks, EBS lines, trunks and lines serving cellular communication towers, PALPlus, Public Access Lines and seasonal service lines or telephone lines that are temporarily suspended, in addition to the monthly rates for these services specified elsewhere in this tariff.

The surcharge shall be used to fund the statewide Enhanced 911 system and shall be uniform throughout the state.

The surcharge shall not be imposed upon more than 25 lines per customer billing account.

XV. SPECIAL SERVICE REQUESTS

- A. Various special services may be made available to customers of the Company by advance arrangement. Some of these services include: Wide Area Telephone Service, Foreign Exchange Service, Remote Metering, Supervisory Control and Signaling Service, Alarm Circuits, Multi-Point Data Circuits, Tie Lines, Station Extension Lines, Private Line Telephone Service, etc.
- B. The Company will attempt, but cannot guarantee to secure the facilities of other companies where required, in order to furnish a service or channel to a customer.
- C. Private line services are provided when suitable facilities are and continue to be available. The establishment of exchange and toll telephone service shall take precedence over all other services and uses.
- D. Charges and provisions for special services through facilities of the New England Telephone and Telegraph Company will be those quoted to the Company directly from the Rates and Regulations approved in their current tariffs.

XVI. PROMOTIONAL AND MARKET TRIAL PROGRAMS

Promotional and market trial programs may be introduced from time to time, as market conditions warrant, following advance notification to the Public Utilities Commission.

Such programs may include but are not limited to discounts, reductions, increases or waivers of the appropriate rates and/or charges for the services provided or trial rates and/or charges for potential service offerings.

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Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

XVI. PROMOTIONAL AND MARKET TRIAL PROGRAMS (Continued)

The time periods, locations, tracking plans and terms and conditions applicable to each promotional or market trial program are provided to the Commission at the time of notification.

Subsequent to the review of the proposed promotion and/or market trial program by the Public Utilities Commission, and after resolution of objections or concerns which may be raised by the Public Utilities Commission, promotional and market trial programs will be implemented following thirty (30) days' notice.

XVII. LIABILITY

- A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or by the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities occurs.
- B. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
- C. Neither the Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

Merrimack County Telephone Company

Original

GENERAL REGULATIONS

XVII. LIABILITY (Continued)

- D. The Company is not responsible to the customer, authorized user, joint user or sharer of service or patron of a reseller for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company caused by customer premises equipment, except where a contributing cause is the malfunctioning of a Company provided connecting arrangement, in which event the liability of the Company will not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs.

Merrimack County Telephone Company

MAIN TELEPHONE EXCHANGE SERVICE

I. GENERAL

Service is available at rates designated as Monthly Exchange Rates. Main telephone exchange service is provided in all exchanges at Monthly Exchange Rates within the entire exchange area. Touch-Calling Service is provided as part of Main Telephone Exchange Service.

A. The following services will be provided in all exchanges:

One Party Business Service
One Party Residence Service

B. The exchange areas are designated on the maps filed as Section 4.

II. UNLIMITED SERVICE

A. Unlimited service provides for unlimited calling within the exchange and to the additional exchanges included in the extended local service area. In addition, where a municipality is served by more than one exchange or locality and the extended local service for the exchange does not include the entire municipality, Municipal Calling Service provides intra-municipal calling without the application of toll charges.

For additional information on Extended Area Local Service refer to Part II, Section 2.

For Municipal Calling Service refer to Part II, Section 3.

B. Lifeline Program

1. Lifeline is an assistance program for qualifying low-income customers which provides a monthly credit toward one residential network access line per household at the customer's principal place of residence.

MAIN TELEPHONE EXCHANGE SERVICE

II. UNLIMITED SERVICE (Continued)

B. Lifeline Program (Continued)

2. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance
Temporary Assistance for Needy Families
National School Lunch's free lunch program

(N)

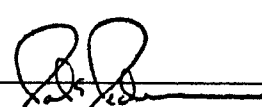
(N)

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, identify the program(s) from which the customer receives assistance, and agree to notify the Company when the customer ceases to receive such assistance.

3. Eligible customers are those that meet the following criteria:
- a. Must be receiving aid from at least one of the assistance programs listed in II.B.2 above.
- b. Must be the billed party for the residential network access line to which the credit is to be applied.
4. The credit to the network access line provided by this program is applicable only to the monthly rate of one residential network access line at the customer's principal place of residence. The credit will equal \$1.75 or the tariffed rate for the network access line to which the credit will apply, whichever is less.
5. Eligible customers receiving the Lifeline credit will not be charged the End User Common Line Charge (EUCL) as per NECA Tariff FCC – No. 5, 4.6.7.(A).
6. The service of an eligible customer receiving the Lifeline credit may not be disconnected for nonpayment of toll charges unless a waiver of this provision is granted by the Commission.

Issued: July 30, 2004

Issued By:


Paul E. Pederson
Vice President

Effective: August 30, 2004

Title:

Merrimack County Telephone Company

MAIN TELEPHONE EXCHANGE SERVICE

II. UNLIMITED SERVICE (Continued)

B. Lifeline Program (Continued)

7. An eligible customer who elects toll blocking shall not be required to provide a service deposit in order to initiate the Lifeline credit.

III. LOCAL MESSAGES

Local messages may be placed as collect, charge to a third number, or charge to a credit card number in accordance with the following regulations and rates:

- A. Local calls within an exchange, between exchanges, and between localities in the same local service area may be handled on a station-to-station basis as collect, charge to a third telephone number, or charge to a credit card number.
- B. The local message charge for a local call made on a collect, charge to a third telephone number, or credit card basis is the same as that for an intrastate operator-handled, station-to-station, non-coin toll call.
- C. When a call is placed to another telephone number within the same exchange or locality, the local message charge will be the same as that for an intrastate operator-handled, station-to-station, non-coin toll call.
- D. The transfer of charges to a third telephone number, which is a PAL or PALPlus line, will not be accepted.

MAIN TELEPHONE EXCHANGE SERVICE

IV. MONTHLY EXCHANGE RATES

A. Unlimited Service:

Residence:

One Party	\$11.22	(R)
-----------	---------	-----


Business:

One Party	\$19.40	(R)
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Monthly exchange rates include Touch-Calling Service and a \$.04 per month charge for the Telecommunications Relay Service. (R)

(D)

Issued: February 7, 2003

Issued By: 

Paul E. Pederson

Effective: February 15, 2003

Title:

Vice – President

Authorized by NHPUC Order No. 24,091 in DT 02-218.

MAIN TELEPHONE EXCHANGE SERVICE

IV. MONTHLY EXCHANGE RATES (Continued)

B. Trunk Lines

1. Trunk lines are furnished on an unlimited service basis in accordance with the service offerings for Main Telephone Exchange Service in each exchange

2. Monthly Rates – Unlimited Service

All Trunk Lines Each:

Business: \$33.80

(R)

Residence: The One Party unlimited service base rate applying in the particular exchange involved.


Monthly exchange rates include Touch-Calling Service and a \$.04 per month charge for the Telecommunications Relay Service.

(D)

(N)

(N)

Issued: January 24, 2003

Issued By: 

Paul E. Pederson

Effective: February 1, 2003

Title: Vice – President

Authorized by NHPUC Order No. 24,004 in DT 02-010

Merrimack County Telephone Company

MAIN TELEPHONE EXCHANGE SERVICE

V. USAGE PRICING SERVICE

A. General

1. Usage Pricing Service provides for measured calling by One Party business and residential customers in the exchanges stated below to exchanges within the local service area, as specified in Part II – Local, Section 2, and exchanges served by the Municipal Calling Service as specified in Part II – Local, Section 3. Each call is charged for on a distance called and length of message basis. Time of day usage discounts are offered, with the time of call connection determining the applicable discount period.
2. Usage Pricing Service is offered where facilities and equipment are available. The exchange central offices that offer Usage Pricing Service are Antrim, Henniker, Hillsboro and Melvin Village.
3. Low Use Message Rate Service, the provision of which is limited to existing customers at their present location, is provided on an initial period one message unit basis within the exchange and to additional exchanges within the local service area, as specified in Part II – Local, Section 2 and exchanges served by the Municipal Calling Service as specified in Part II – Local, Section 3.
4. Each one message unit call is based on a five minute increment or fraction thereof per call.

B. Application and Regulations

1. Usage Pricing Service customers are regularly billed monthly in arrears, a fixed monthly rate which may include a usage allowance stated as a dollar amount or a per message unit allowance. Local usage which exceeds the allowance is billed monthly in arrears. Local usage allowance amounts not utilized in one month are not credited to the customer's account for any other month.
2. When a customer contracts for two or more individual Usage Pricing Service lines of the same type on the same premises, and agrees to group billing, the amount of the monthly usage allowance per line will be multiplied by the number of Usage Pricing Lines in service. Measured usage in excess of this amount will be billed at the Usage Pricing charges indicated in Paragraph C of this section.

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Issued By: _____

Effective: October 1, 1999

Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

MAIN TELEPHONE EXCHANGE SERVICE

V. USAGE PRICING SERVICE (Continued)

B. Application and Regulations (Continued)

3. Call detail is not available to Usage Pricing Service customers.
4. Usage Pricing offerings available to one party residence customers are as follows:
 - a. Usage Pricing with Allowance* - provides for measured calling to all telephones in the local calling area. The monthly rate for this option includes a local usage allowance.
 - b. Economy Service – provides for measured calling to all telephones in the local calling area with no usage allowance.
 - c. Low Use Message Rate Service* - provides for measured calling to all telephones in the local calling area with a 30 message unit call allowance. The message unit is based on five minute increments or any fraction thereof per call.
 - d. Exchange Only Service – provides for measured calling to all telephones outside the customer's home exchange.
5. Usage Pricing offerings available to one party business, key telephone line and PBX trunk customers are as follows:
 - a. Usage Pricing with Allowance* - provides for measured calling to all telephones in the local calling area. The monthly rate for this option includes a local usage allowance.
 - b. Economy Service – provides for measured calling to all telephones in the local calling area with no usage allowance.

*Limited to existing customers at their current location.

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Title: _____

Paul E. Violette
President and CEO

MAIN TELEPHONE EXCHANGE SERVICE

V. USAGE PRICING SERVICE (Continued)

C. Rates and Charges

1.	Monthly Rates*	Antrim, Henniker, Hillsboro and <u>Melvin Village Exchanges</u>	
	Residence One Party Usage Pricing with \$3.00 allowance	\$10.34	(R)
	Low Use Message Rate Service with a 30 message unit call allowance	11.34	
	Business One Party Usage Pricing with \$3.00 allowance	16.84	(R)

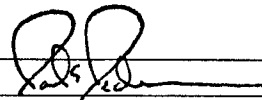
*Limited to existing customers at their current location.

All of the rates listed above include Touch-Calling Service and a \$.04 per month charge for the Telecommunications Relay Service. (R)

2.	Monthly Rates	Antrim, Henniker, Hillsboro and <u>Melvin Village Exchanges</u>	
	Residence One Party Economy Service	\$ 9.34	(R)
	Residence One Party Exchange-Only Service	11.34	
	Business One Party Economy Service	14.34	
	Business Key Line Economy Service	14.84	
	Business Trunk Economy Service	21.14	

All of the rates listed above include Touch-Calling Service and a \$.04 per month charge for the Telecommunications Relay Service. (R)

Issued: January 24, 2003

Issued By: 

Paul E. Pederson

Effective: February 1, 2003

Title: Vice – President

Authorized by NHPUC Order No. 24,091 in DT 02-218.

Merrimack County Telephone Company

MAIN TELEPHONE EXCHANGE SERVICE

V. USAGE PRICING SERVICE (Continued)

C. Rates and Charges (Continued)

3. Application of Local Usage Charges

- a. Messages are billed on a per minute basis, with the time of connection determining the per minute rate. The rate periods are specified below.

<u>Time Applicable</u>			
<u>Rate Period</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days Applicable</u>
Day	8AM	5PM	Monday-Friday
Evening	5PM	11PM	Sunday-Friday
Night	11PM	8AM	Every Day
Weekend	8AM	11PM	Saturday
Weekend	8AM	5PM	Sunday

b. Local Usage Charges

Per Message, Per Minute or Fraction Thereof

<u>Day</u>			<u>Evening*</u>		<u>Night/Weekend*</u>	
<u>Calling Area</u>	<u>First Minute</u>	<u>Each Additional Minute</u>	<u>First Minute</u>	<u>Each Additional Minute</u>	<u>First Minute</u>	<u>Each Additional Minute</u>
1	\$.07	\$.03	A discount of 35% less than Day rates applies.		A discount of 60% less than Day rates applies.	
2	.09	.04				

- c. Low Use Message Rate Service
Per message unit rate \$.10

*No time of day discounts are applicable to Low Use Message Rate Service.

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Effective: October 1, 1999

Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

MAIN TELEPHONE EXCHANGE SERVICE

V. USAGE PRICING SERVICE (Continued)

C. Rates and Charges (Continued)

4. Calling Areas

<u>Exchange</u>		<u>Exchanges and Localities or portions thereof in</u>
Antrim	Calling Area 1: Calling Area 2:	Antrim Greenfield, Hancock, Henniker Hillsboro, Hillsboro Upper Village, Marlow, Peterborough*, Washington Weare
Henniker	Calling Area 1: Calling Area 2:	Henniker Antrim, Bradford, Contoocook, Greenfield*, Hillsboro, Warner, Weare
Hillsboro	Calling Area 1: Calling Area 2:	Hillsboro Antrim, Bradford, Greenfield, Hancock*, Henniker, Hillsboro Upper Village, Washington, Weare
Melvin Village	Calling Area 1: Calling Area 2:	Melvin Village Center Harbor, Center Ossipee Center Sandwich, Wolfeboro

*Municipal Calling serving exchanges as specified in Part II – Local, Section 3

VI. DIRECT INWARD DIALING (DID) SERVICE

A. General

1. Direct Inward Dialing (DID) Service provides for inward dialing from the telecommunications network directly to stations associated with switching equipment located on the customer's premises. DID Service requires special equipment and will be provided only where DID facilities are available in the central office, and only where the switching equipment located on the customer's premises is properly equipped for DID.

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Issued By: _____

Paul E. Violette

Effective: October 1, 1999

Title: _____

President and CEO

MAIN TELEPHONE EXCHANGE SERVICE


VI. DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

2. The customer may determine the number of trunks that will be provided for any system. Actual trunking needs may vary due to the extraordinary nature of any single customer's calling volumes and holding times.
3. DID Service must be provided on all trunks in a group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk group is not contemplated.
4. Switching equipment located on a customer's premises with which DID Service is associated must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
5. Where DID Service is requested from more than one wire center or from separate trunk groups within the same wire center, such service provided from each wire center shall be considered a separate service.
6. DID Service is furnished upon the condition that the customer obtain adequate facilities to permit the use of DID Service without injurious effect upon it or any other services rendered by the Company. The Company may terminate or refuse to furnish service to any customer, without incurring any liability, if the use of the service would interfere with or impair other services provided by the Company.
7. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer of the numbers will be categorized as available for use by other customers. (C)
8. The rates herein contemplate the use of standard Company equipment and service arrangements. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case. (C)

Issued: November 5, 2002

Issued By:


Paul E. Pederson

Effective: December 5, 2002

Title:

Vice President

Merrimack County Telephone Company

MAIN TELEPHONE EXCHANGE SERVICE

VI. DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

9. The Company shall not be responsible to the customer if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affect its use or performance.
10. Directory listings will be provided in accordance with the regulations of Part III, Section 2 of this tariff for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.
11. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment. The following provisions apply:
 - a. The customer must maintain at least the same DID service requirements.
 - b. The new customer premises equipment must be served by the same central office as the existing customer premises equipment.
 - c. Central office switching equipment additions or modifications must not be required in order to provide DID service to the new customer premises switching equipment.

All charges are applicable to DID service arrangements which exceed the customer's existing DID arrangements.

MAIN TELEPHONE EXCHANGE SERVICE

VI. DIRECT INWARD DIALING (DID) SERVICE (Continued)

B. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>
<u>Digital Switch</u>		
1 st Trunk	\$52.50	\$118.00
Each Additional Trunk	41.60	52.00
1 st 100 Line Numbers Equipped for DID Service	25.70	154.00
2 nd 100 Line Numbers Equipped for DID Service	9.90	61.00
Each Additional 100 Line Numbers Beyond 200 Lines Equipped for DID Service	8.90	52.00

These rates and charges are applicable in addition to the rates and charges for the provision of PBX trunks and associated equipment and services.

(D)

Issued: August 31, 2000

Issued By:

Paul E. Violette

Effective: October 1, 2000

Title:

President and CEO

Authorized by NHPUC Order No. 23,278 in Docket Nos. DR 98-160, DR 98-189 and DT 99-025 dated August 9, 1999.

TOTAL TALK PACK**A. General**

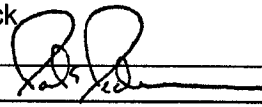
1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential One-Party Line
 - b. Three-Way Calling & Call Waiting
 - c. Caller ID With Name, Anonymous Call Rejection, & Priority Ringing
 - d. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Part VI Section 1 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack

Issued: June 7, 2004

Issued By: 

Paul E. Pederson

Effective: August 6, 2004

Title: Vice – President

Authorized by NHPUC Docket No. DT 04-103.

(N)

(N)


TOTAL TALK PACK (Continued)**B. Conditions and Limitations (Continued)**

6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

	<u>Rate Per Month</u>
1. Residence	
Local Bundle, per line	\$20.05

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack to be eligible for this rate.

Issued: June 7, 2004Issued By: 

Paul E. Pederson

Effective: August 6, 2004

Title: Vice – President

Authorized by NHPUC Docket No. DT 04-103.

Merrimack County Telephone Company

EXTENDED AREA LOCAL SERVICE

1. Extended Area Local Service is a service arrangement provided on a non-optional basis whereby the local calling area of an exchange is enlarged by combining it with one or more additional exchanges in order to eliminate toll message charges.
2. The local service area of each exchange or locality includes all central offices and localities of the exchange.
3. Extended local service areas are as follows:

Originating ExchangeTerminating Exchange

Antrim (588)

Greenfield (547)
Hancock (525)
Henniker (428)
Hillsboro (464)
Hillsboro Upper Village (478)
Marlow (446)
Washington (495)
Weare (529)

Bradford (938)

Henniker (428)
Hillsboro (464)
Hillsboro Upper Village (478)
Newport (863, 865)
Sunapee (763)
Sutton (927)
Warner (456)
Washington (495)

Contoocook (746)

Concord (223, 224, 225, 226,
227, 228, 229, 230, 271, 277)
Dunbarton (774)
Henniker (428)
Penacook (753)
Salisbury (648)
Warner (456)
Weare (529)

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Effective: October 1, 1999

Title: _____

Paul E. Violette
President and CEO

EXTENDED AREA LOCAL SERVICE

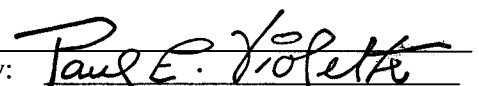
3. Extended Local Service Areas (Continued)

<u>Originating Exchange</u>	<u>Terminating Exchange</u>
Henniker (428)	Antrim (588) Bradford (938) Contoocook (746) Hillsboro (464) Hillsboro Upper Village (478) (N) Warner (456) Weare (529)
Hillsboro (464)	Antrim (588) Bradford (938) Greenfield (547) Henniker (428) Hillsboro Upper Village (478) Washington (495) Weare (529)
Melvin Village (544)	Center Harbor (253) Center Ossipee (539) Center Sandwich (284, 476) Wolfeboro (569, 515)
Sutton (927)	Bradford (938) New London (526) Sunapee (763) Warner (456)
Warner (456)	Andover (735) Bradford (938) Contoocook (746) Henniker (428) New London (526) Salisbury (648) Sutton (927)

For municipalities served by more than one exchange or locality, refer to Municipal Calling Service in Part II – Local, Section 3.

Issued: January 26, 2000

Issued By:



Paul E. Violette

Effective: February 28, 2000

Title:

President and CEO

Merrimack County Telephone Company

MUNICIPAL CALLING SERVICE

I. GENERAL

- A. Municipal Calling Service is a service arrangement provided on a non-optional basis to municipalities served by more than one exchange or locality where toll charges would normally apply to calls between exchanges or localities serving the same municipality.
- B. The term “municipality” applies to a city, town or unincorporated place, but it is not to be applied to any entity larger than a city; e.g., a county.
- C. All dial station-to-station service within a municipality is not chargeable as toll except for calls originating from or terminating at PAL and PALPlus service, or made to or from foreign exchange lines unless dial tone for the foreign exchange line is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located.
- D. Calls made from extension service lines or telephones within an exchange but located in a different municipality than the main telephone service will be considered as calls made from the main telephone address.
- E. In exchanges where a combination of main telephone service is provided, it will be permitted only within the same municipality.
- F. Exchanges may serve locations and parts of several municipalities, in some cases with only a few customers. These municipalities are listed to show the serving exchanges where Municipal Calling Service applies. The exchanges are followed by the name of the serving company.

<u>Municipality</u>	<u>Serving Exchanges and/or Localities or portions thereof</u>	<u>Serving Company</u>
Antrim	Antrim Hancock Hillsboro Hillsboro Upper Village	Merrimack County Telephone New England Telephone Merrimack County Telephone Granite State Telephone
Deering	Antrim Greenfield Henniker Hillsboro Weare	Merrimack County Telephone New England Telephone Merrimack County Telephone Merrimack County Telephone Granite State Telephone

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Issued By: _____

Effective: October 1, 1999

Title: Paul E. Violette
President and CEO

Merrimack County Telephone Company

MUNICIPAL CALLING SERVICE

I. GENERAL (Continued)

F. Municipalities and Serving Exchanges (Continued)

<u>Municipality</u>	<u>Serving Exchanges and/or Localities or portions thereof</u>	<u>Serving Company</u>
Greenfield	Antrim Greenfield New Boston Peterborough	Merrimack County Telephone New England Telephone New England Telephone New England Telephone
Henniker	Bradford Contoocook Henniker	Merrimack County Telephone Merrimack County Telephone Merrimack County Telephone
Hillsboro	Antrim Henniker Hillsboro Hillsboro Upper Village	Merrimack County Telephone Merrimack County Telephone Merrimack County Telephone Granite State Telephone
Hopkinton	Concord Contoocook Weare	New England Telephone Merrimack County Telephone Granite State Telephone
Moultonborough	Center Harbor Center Ossipee Center Sandwich Melvin Village Wolfeboro	New England Telephone New England Telephone New England Telephone Merrimack County Telephone New England Telephone
Salisbury	Franklin Salisbury Warner	New England Telephone Kearsarge Telephone Merrimack County Telephone
Sutton	Bradford New London Sunapee Sutton Warner	Merrimack County Telephone Kearsarge Telephone New England Telephone Merrimack County Telephone Merrimack County Telephone

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Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

MUNICIPAL CALLING SERVICE

I. GENERAL (Continued)

F. Municipalities and Serving Exchanges (Continued)

<u>Municipality</u>	<u>Serving Exchanges and/or Localities or portions thereof</u>	<u>Serving Company</u>
Tuftonboro	Center Harbor Center Ossipee Melvin Village Wolfeboro	New England Telephone New England Telephone Merrimack County Telephone New England Telephone
Warner	Bradford Contoocook Henniker New London Warner	Merrimack County Telephone Merrimack County Telephone Merrimack County Telephone Kearsarge Telephone Merrimack County Telephone
Wilmot	Andover Danbury New London Sutton	Kearsarge Telephone New England Telephone Kearsarge Telephone Merrimack County Telephone

Merrimack County Telephone Company

EXCHANGE MAPS

The Merrimack County Telephone Company has filed with the New Hampshire Public Utilities Commission as Part II – Local, Section 4 of its Schedule of Rates and Charges, NHPUC No. 9 – Telephone, a set of maps showing exchange boundaries and central office locations of its exchanges of Antrim, Bradford, Contoocook, Henniker, Hillsboro, Melvin Village, Sutton and Warner.

Similar maps are maintained in the business offices of the Company.

These maps indicate that the service areas include the major portions of the municipalities of Antrim, Bradford, Henniker, Hillsboro, Hopkinton, Melvin Village, Sutton and Warner, and limited portions of the municipalities of Bennington, Deering, Frankestown, Greenfield, Hancock, Moultonborough, Newbury, Salisbury, Tuftonboro, Webster and Wilmot.

Merrimack County Telephone Company

DIRECTORY ASSISTANCE SERVICE

I. GENERAL

- A. The Company furnishes Directory Assistance Service to aid customers in determining telephone numbers.
- B. Rates apply to calls originated in New Hampshire that are placed to appropriate telephone numbers associated with the provision of Directory Assistance Service for New Hampshire. Certain calls as described in III. below are exempt from the applicable rates.
- C. No more than two telephone numbers may be requested per call to Directory Assistance Service.
- D. A call to Directory Assistance Service is considered completed whether or not the numbers requested are available from Directory Assistance records, or the information requested is normally provided by Directory Assistance.

II. CALL ALLOWANCE

- A. In order to make allowance for a reasonable need for Directory Assistance, including numbers not in the directory, directory inaccessibility and other similar conditions, an allowance consisting of a number of directly dialed Directory Assistance calls is provided for each business or residence exchange line, trunk line and EBS line per billing period.
 - 1. A five-call allowance applies for each business or residence exchange line and each trunk line.
 - 2. A one-call allowance applies for each EBS main station line.
 - 3. Calls to Directory Assistance via a local or toll operator are not included in the customer's call allowance and are billed at the appropriate Directory Assistance per call rate.
- B. If a customer has two or more main telephone exchange service lines, EBS station lines or trunk lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved.

Merrimack County Telephone Company

DIRECTORY ASSISTANCE SERVICE

III. EXEMPTIONS

- A. Directly dialed calls to Directory Assistance are exempt from Directory Assistance rates and regulations when placed from a registered residential main telephone exchange line where a user, because of a functional disability is unable to obtain telephone numbers from a directory, or from a registered business main telephone exchange line of a handicapped user where assistance is otherwise not available. A business or residence main line may be registered for exemption with the Company in instances where one of the users of the line is considered to be functionally disabled. This includes but is not limited to the legally blind, sight impaired (e.g., those who have difficulty reading small print) or visually or physically handicapped as defined by The Federal Register, Volume 35, No. 126.
- B. Calling cards will be issued to handicapped users who have registered their own main telephone exchange lines for their use at locations where a telephone line is not otherwise exempt from Directory Assistance charges.
- C. Where a user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0", those calls placed from the registered line will also be exempt.
- D. Basic exchange service S&E charges do not apply to a request for exemption.

IV. DIRECTORY ASSISTANCE SERVICE RATES

Directly Dialed Directory Assistance Calls in excess of the call allowance	\$0.40 Each
Calls to Directory Assistance via a local or toll operator	\$0.55 Each

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Issued By: _____

Paul E. Violette
Title: President and CEO

Merrimack County Telephone Company

CUSTOM CALLING SERVICES

I. GENERAL

A. Basic Custom Calling Features

1. Call Forwarding

- a. **Busy Line** - Causes all calls to be redirected to another telephone number when the called number is busy. The customer programs the telephone number of the line to which calls are to be forwarded by dialing a program code.
- b. **Distinctive Ringing** - Allows customers to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the customer's telephone number, but rings on the forward-to telephone number. Available in suitably equipped central offices only.
- c. **Don't Answer** - Allows all calls that terminate to a customer's telephone number to be redirected to another telephone number after a predetermined number of rings. The customer programs the predetermined number of rings (2 to 9) by dialing a program code.
- d. **Fixed** - Automatically transfers all incoming calls to another telephone number by dialing a program code. The telephone number of the line to which the calls are to be forwarded is programmed by the Company at the customer's request and remains constant. Available in suitably equipped central offices only.
- e. **Remote Activation** - Allows the customer to activate and deactivate Call Forwarding features from a remote telephone number. Activation of this feature requires subscription to one of the following Call Forwarding features: Variable, Busy Line or Don't Answer. To activate Remote Activation of Call Forwarding, the customer dials a predetermined Company number and then uses a preassigned Personal Identification Number (PIN).

CUSTOM CALLING SERVICES

I. GENERAL (Continued)

A. Basic Custom Calling Features (Continued)

1. Call Forwarding (Continued)

- f. Variable - Allows the customer to redirect all incoming calls to another telephone number by dialing a program code and the telephone number of the line to which the calls are to be forwarded.
- g. When a call is forwarded to another exchange where a toll charge is incurred, the toll charge for the forwarded call will be billed to the Custom Calling Service customer.

2. Call Waiting

This feature signals the customer that another incoming call is on their line. A signal tone is heard in the handset indicating another call. The customer may then place the original call on "hold" and answer the second call. The customer may also alternate between either call by momentarily depressing the hookswitch. Call Waiting may be canceled by the customer on a per call basis by dialing an access code before the placement of the call

3. Do Not Disturb

This feature allows the customer to prevent incoming calls from ringing at his/her telephone number by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

4. Speed Calling

a. Speed Calling 8

Permits the customer to establish a group of eight separate telephone numbers (up to 32 digits each) which they may then call by utilizing a one-digit code rather than the complete telephone numbers.

CUSTOM CALLING SERVICES

I. GENERAL (Continued)

A. Basic Custom Calling Features (Continued)

4. Speed Calling (Continued)

b. Speed Calling 30

Permits the customer to establish a group of up to 30 separate telephone numbers (up to 32 digits each) which they may then call by utilizing a two-digit code rather than the complete telephone numbers. Available in suitably equipped central offices only.

5. Three-Way Calling

A conference-type call can be established with two other parties. This feature can be used on both local and long distance, incoming and outgoing calls.

B. Enhanced Custom Calling Features

1. Assistance Line Service (Warm Line)

Assistance Line Service automatically connects to a customer selected "assistance number" when the handset is lifted and no digits are dialed within 10 seconds. At all other times a customer may originate and receive calls normally. The "assistance number" is programmed by the Company at the customer's request and remains constant. Each time the forwarded-to telephone number is changed the customer will incur appropriate Part VI, Section I, Service Charges.

Any telephone number may be programmed as the "assistance number" (local or long distance).

2. Direct Access Service (Hot Line)

Provides for a customer line to be programmed for immediate connection to another telephone without the need for dialing. Any telephone number can be programmed as the Direct Access destination (local or long distance). Available in suitably equipped central offices only.

Merrimack County Telephone Company

CUSTOM CALLING SERVICES

I. GENERAL (Continued)

B. Enhanced Custom Calling Features (Continued)

3. Enhanced Intercom Service

Allows a customer to have all extensions connected to the individual line ring with a distinctive ringing pattern corresponding to one of three home intercom access codes dialed. The customer must go off hook, dial one of the three home intercom access codes, receive an announcement (or busy tone) and go on hook. When any station answers ringing stops, allowing extensions to talk to each other. Available in suitably equipped central offices only.

4. Intercom Service

Provides for calling to other telephones on the same line. This enables conversation with a party that is in another part of the house or with an extension in another building.

5. MultiRing Service

Enables one additional telephone number to be assigned to a single-party line. A telephone line is assigned a secondary directory number (DN) with a distinctive ring. Each DN can be assigned separate Call Forwarding or Call Waiting features. In suitably equipped central offices, up to three telephone numbers may be assigned to a single party line.

6. Selective Call Transfer

Allows individual subscriber lines to “transfer” a stable call to another extension served by the same line. Must be used with Enhanced Intercom Service.

7. Toll Restriction

Direct Dialed Screening provides blocking of all direct dialed toll calls. Local calling is allowed and Toll or Directory Assistance calls may be placed on an operator-handled basis.

CUSTOM CALLING SERVICES

I. GENERAL (Continued)

B. Enhanced Custom Calling Features (Continued)

8. Total Toll Restriction

Provides outward toll restriction for directly dialed calls as well as collect and third number inward toll restriction. Outward toll is allowed for credit card, collect or third number billing with access through the operator ("O").

C. Advanced Custom Calling Features

1. Anonymous Call Rejection

Enables the customer to dial a special code to reject those calls from which a privacy indicator is received (meaning that the calling party chose to keep his/her number private). The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who choose to block their numbers.

2. Caller ID

Provides the originating telephone number, month, day, hour and minute of an incoming call after the first telephone ring. This information is displayed on a customer provided compatible display device attached to the customer's telephone line. In suitably equipped central offices, when provided in conjunction with Call Waiting, this feature also allows customers to receive Caller ID information while off hook on an existing call. Calling party information is transmitted after the subscriber is alerted to the new call via Call Waiting tones. The ability to receive Caller ID with Call Waiting requires subscription to Call Waiting.

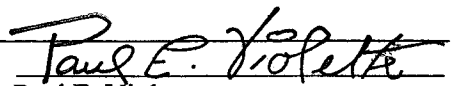
3. Caller ID With Name

Provides the name and number associated in the Telephone Company's records with the line from which an incoming call originates. The name and calling number are displayed on customer provided premises equipment attached to the customer's telephone line. Per Call Blocking and Line Blocking will prohibit the display of both the name and number.

(N)

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CUSTOM CALLING SERVICES

I. GENERAL (Continued)

C. Advanced Custom Calling Features (Continued)

4. Caller ID Blocking

a. Line Blocking

Allows customers to automatically block the disclosure of their name and directory number on all originating calls. The option precludes the originating customer's name and telephone number from being displayed on the terminating customer's Caller ID display device. Line blocking does not affect the operation of other Advanced Calling Services. Line Blocking is available free of charge to nonpublished and nondirectory listed customers and to domestic violence agencies, their staff, volunteers and safe houses. Customers requesting Line Blocking will incur appropriate Part VI, Section 1, Service Charges unless they send a letter to the Company requesting Line Blocking for concerns related to health or safety. Line Blocking is not available with Trunk Lines, Public Access Line (PAL) and Public Access Line Plus (PALPlus) Service except for domestic violence agencies and safe houses.

(T)(X)

(C)(X)

(C)(X)

(X)

b. Per Call Blocking

Is an originating option that allows customers to control the disclosure of their name and directory number on a call by call basis. When activated, the option precludes the originating customer's name and telephone number from being displayed on the terminating customer's Caller ID display device. Per call blocking does not affect the operation of the other Advanced Calling Services. Activation is accomplished by the calling party dialing the per call blocking activation code prior to initiating a call. Per call blocking is available, without charge, to all residence and business customers with Main Telephone Exchange Service. Per call blocking is not available with Trunk Lines, Public Access Line (PAL) and Public Access Line Plus (PALPlus) Service.

(C)

(C)

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CUSTOM CALLING SERVICES

I. GENERAL (Continued)

C. Advanced Custom Calling Features (Continued)

5. Call Return

(T)(X)

Enables the customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call, for a 30-minute period beginning with the customer's activation of Call Return. The feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multi-line hunting groups. Call Return is disabled if the telephone number of the most recent incoming call is blocked.

6. Call Trace

(T)

Allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Company's central office equipment records and stores the incoming call message detail (date, time and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace will be held by the Company for release to the appropriate law enforcement agency after the customer files a complaint with that agency.

7. Distinctive Ringing/Call Waiting

(T)

Allows the customer to designate specific telephone numbers so that calls from those numbers may be identified using distinctive ringing features as well as distinctive Call Waiting tones. Available in suitably equipped central offices only.

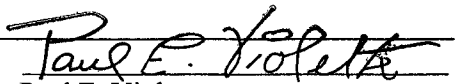
8. Priority Ringing

(T)

Screens incoming calls against a list of customer designated directory numbers and then provides a special ring or Call Waiting tone for any calls from that list. Calls from telephone numbers not on the screening list will produce a normal ring or Call Waiting tone. The customer, using the telephone keypad, creates a screening list of up to 12 directory numbers from any exchange that has SS7 connectivity. The customer activates and deactivates the service by dialing the appropriate access codes. Available in suitably equipped central offices only.

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CUSTOM CALLING SERVICES

I. GENERAL (Continued)

C. Advanced Custom Calling Features (Continued)

9. Repeat Dialing (T)

Automatically redials the last outgoing number after the customer enters the activation code. If the redialed number is idle the call completes immediately. If the redialed telephone number is busy the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. Repeat dialing can be canceled by dialing a deactivation code.

The following types of calls cannot be automatically redialed:

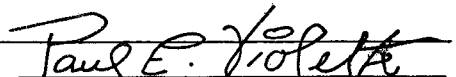
- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- Calls made on an International Direct Distance Dialed basis
- Calls to Directory Assistance Service
- Calls to universal emergency number service (911)

10. Selective Call Acceptance (T)

Screens incoming calls against a list of customer designed directory numbers and then accepts any calls from that list. Calls from directory numbers not on the screening list are routed to an announcement stating that the called party does not wish to receive the call. The customer, using the telephone keypad, creates a screening list of up to 12 directory numbers from any exchange that has SS7 connectivity. The customer activates and deactivates the service by dialing the appropriate access codes.

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CUSTOM CALLING SERVICES

I. GENERAL (Continued)

C. Advanced Custom Calling Features (Continued)

11. Selective Call Forwarding (T)

Screens incoming calls against a list of customer designated directory numbers and then forwards any call from that list to another preselected telephone number. The customer, using the telephone keypad, creates a screening list of up to 12 directory numbers from any exchange that has SS7 connectivity. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded.

12. Selective Call Rejection (T)

Screens incoming calls against a list of customer designated directory numbers and then rejects any calls from that list. Calls from directory numbers on the screening list are routed to an announcement stating that the called party does not wish to receive the call. The customer, using the telephone keypad, creates a screening list of up to 12 directory numbers from any exchange that has SS7 connectivity. The customer activates and deactivates the service by dialing the appropriate access codes.

D. Custom Calling Services are available to residence and business customers served by suitably equipped central offices with Main Telephone Exchange Service, to the extent that existing facilities are capable.

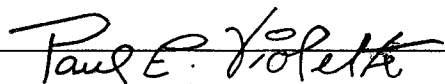
E. No assurance can be given that transmission will be fully satisfactory during Call Forwarding and Three-Way Calling calls.

F. Advanced Calling Services (ACS) are incoming and outgoing call management features that allow residential and business customers to screen, redirect or return selected calls. These features offer customers convenience, time savings and a greater degree of control over the use of their telephones. Typically (with the exception of Caller ID), there is no need to invest in new or special telephone equipment in order to use these features.

G. Both the customer with ACS and the other party involved in the call must either be served from the same central office or served from different central offices which are linked by facilities that can send the parties' telephone numbers between these central offices.

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Merrimack County Telephone Company

CUSTOM CALLING SERVICES

II. RATES AND CHARGES

Custom Calling Services are billed on a monthly basis or on a per activation basis. The following rates and charges are in addition to all other applicable rates and charges for service and equipment furnished. The appropriate Part VI, Section 1, Services Charges apply when one or more Custom Calling Services, subscribed to on a monthly basis, is the only service being provided. Part VI Service Charges do not apply when Advanced Calling Services are used on a per activation basis or when one or more Custom Calling Services, subscribed to on a monthly basis, is provided in conjunction with other services for which Service Charges normally apply.

The Line Blocking Service Charge does not apply for the first application of Line Blocking if requested within 60 days of the installation of a new line. A Service Charge applies for any subsequent application of Line Blocking unless the customer sends a letter to the Company requesting Line Blocking for concerns related to health or safety, or the customer has Nonpublished Service or Nondirectory Listed Service.

Call Return and Repeat Dialing are available on a monthly charge basis or a per activation charge basis to customers served by any suitably equipped central office. The activation charge applies each time the feature is successfully activated. Activation charges do not apply when the customer elects Call Return and/or Repeat Dialing on a monthly charge basis. A monthly cap applies to Per Activation Charges for each feature.

BASIC

	<u>PER ACTIVATION RATES</u>	<u>MONTHLY RATES</u>
Call Forwarding, Busy Line		
Residence or Business, each line equipped	N/A	\$1.90
Call Forwarding, Distinctive Ringing		
Residence or Business, each line equipped	N/A	\$1.90
Call Forwarding, Don't Answer		
Residence or Business, each line equipped	N/A	\$1.90
Call Forwarding, Fixed		
Residence or Business, each line equipped	N/A	\$1.90

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Merrimack County Telephone Company

CUSTOM CALLING SERVICES

II. RATES AND CHARGES (Continued)

BASIC (Continued)

	PER ACTIVATION <u>RATES</u>	MONTHLY <u>RATES</u>
Call Forwarding, Remote Activation Residence or Business, each line equipped	N/A	\$1.90
Call Forwarding, Variable Residence or Business, each line equipped	N/A	\$1.90
Call Waiting Residence or Business, each line equipped	N/A	\$1.45
Do Not Disturb Residence or Business, each line equipped	N/A	\$1.50
Speed Calling 8 Residence or Business, each line equipped	N/A	\$1.90
Speed Calling 30 Residence or Business, each line equipped	N/A	\$3.85
Three-Way Calling Residence or Business, each line equipped	N/A	\$1.45

ENHANCED

Assistance Line Service (Warm Line) Residence or Business, each line equipped	N/A	\$.95
Direct Access Service (Hot Line) Residence or Business, each line equipped	N/A	\$.95
Enhanced Intercom Service Residence or Business, each line equipped	N/A	\$1.50

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Merrimack County Telephone Company

CUSTOM CALLING SERVICES

II. RATES AND CHARGES (Continued)

ENHANCED (Continued)

	PER ACTIVATION RATES	MONTHLY RATES
Intercom Service		
Residence or Business, each line equipped	N/A	\$.95
MultiRing Service		
Residence or Business, each line equipped	N/A	\$1.50
Selective Call Transfer		
Residence or Business, each line equipped	N/A	\$1.50
Toll Restriction – Direct Dialed Screening		
Residence or Business, each line equipped	N/A	\$1.90
Total Toll Restriction		
Residence or Business, each line equipped	N/A	\$2.00

ADVANCED

Anonymous Call Rejection		
Residence or Business, each line equipped	N/A	\$2.25
Caller ID		
Residence or Business, each line equipped	N/A	\$4.25
Line Blocking*		
Residence or Business	N/A	N/A
Per Call Blocking*		
Residence or Business	N/A	N/A

* See I.C.3.a and I.C.3.b. Preceding.

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CUSTOM CALLING SERVICES

II. RATES AND CHARGES (Continued)

ADVANCED (Continued)

	<u>PER ACTIVATION RATES</u>	<u>MONTHLY RATES</u>	
Caller ID With Name			(N)
Residence or Business, each line equipped	N/A	\$5.95	
Call Return*			
Residence or Business, each line equipped	\$.50	\$2.25**	
Call Trace***			
Residence or Business, each line equipped	\$3.00	N/A	
Distinctive Ringing/Call Waiting			
Residence or Business, each line equipped	N/A	\$2.25	
Priority Ringing			
Residence or Business, each line equipped	N/A	\$2.25	
Repeat Dialing****			
Residence or Business, each line equipped	\$.50	\$2.25	
Selective Call Acceptance			
Residence and Business, each line equipped	N/A	\$2.25	
Selective Call Forwarding			
Residence or Business, each line equipped	N/A	\$2.25	
Selective Call Rejection			
Residence or Business, each line equipped	N/A	\$2.25	
Custom Calling Services Package			
Residence or Business: A discount of \$1.00 for each feature excluding the first feature.			

* A monthly cap of \$4.00 applies to per activation charges for Call Return.

** See I.C.4 Preceding.

*** A monthly cap of \$30.00 applies to per activation charges for Call Trace.

**** A monthly cap of \$4.00 applies to per activation charges for Repeat Dialing.

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ENHANCED BUSINESS SERVICE (EBS)

I. GENERAL DESCRIPTION

- A. Enhanced Business Service (EBS) as provided in this section is available in the Antrim, Bradford, Contoocook, Henniker, Sutton and Warner exchanges. For EBS in the Hillsboro and Melvin Village exchanges see Part III – General, Section 3 of this tariff. (N) (D)
- B. Enhanced Business Service (EBS) is a business telecommunications system in which the controlling switching equipment is located at a Company digital central office, remote switching system or remote switching module that normally serves the principal premises of the customer. EBS is available on a per line basis allowing for the customer to build its communications system to best satisfy its needs.
- C. All EBS station lines will be equipped with the standard features set forth in III.A.1. following. Additional optional features may also be selected and generally result in additional charges as specified in III.C.1. following.

II. FEATURE DESCRIPTIONS

EBS provides the following features with each main station line as part of the offering.

A. Individual Station Features

1. Add-On-Consultation Hold Incoming Only

Is a variation of Three-Way Calling for EBS customers which resist Three-Way Calling to calls from outside the EBS. This feature allows the station to put an incoming call on hold via a hookswitch flash and dialing a third party who then can be added onto the call. Consultation Hold allows the incoming call to be retained on hold prior to the third party being added to the call, so that a private consultation between the called party and the third party is possible.

2. Anonymous Call Rejection

Routes calls made to the station to an uninterruptible announcement if the calling party number is marked private. The station is not alerted to the call. Calls for which the calling party number is not available or is not marked private are delivered to the station. This feature can be activated to reject calls marked private, even if the Calling Number Delivery is not assigned to the user.

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ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

3. Call Forwarding Busy Line

Allows all calls to be forwarded to another line when the called station line is busy. The customer programs the telephone number of the line to which calls are to be forwarded by dialing a program code.

4. Call Forwarding Busy Line Incoming Only

Is a modification of the basic Call Forwarding Busy Line feature. This feature forwards incoming direct dial calls to the specified directory number only on a busy. If intraEBS calls attempt to terminate the busy line, they receive busy treatment.

5. Call Forwarding Don't Answer

Provides for automatic routing of incoming calls to a preselected station line when the called line does not answer within a predetermined number of rings. The customer programs the predetermined number of rings (2 to 9) by dialing a program code.

6. Call Forwarding Incoming Only

Allows the Call Forwarding feature to apply for incoming calls to the EBS via DDD only. Intragroup calls receive a busy indication when the line is off hook and a ringing indication when the line is idle.

7. Call Forwarding Variable

Allows a station to have incoming calls forwarded to another station within the EBS or to a telephone number outside the EBS.

8. Call Forwarding Within Group Only

Allows calls to be forwarded to stations within the group only.

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

9. Call Hold

Allows a station user to place a call in progress on hold by flashing the hookswitch and then dialing a hold code. This frees the line to originate another call. Only one call per station line may access hold at a time. The held call cannot be added to the other call.

10. Call Park

Allows a station to park a call against a directory number (DN). The parked call is retrieved from a station by dialing an access code and the directory number against which the call is parked. Local Call Park allows the subscriber to "park" (or store) a call against his/her own DN. Directed Call Park allows the subscriber to park a call against any DN with the business group.

11. Call Pick-Up

Allows a station to answer a call that has been terminated to another station within the Call Pick-Up group by dialing an access code.

12. Call Return

Enables a station to have a call automatically returned to the last calling party. Both parties need to be in the same serving area for Call Return to be established. If the station's last calling party is busy when the recall attempt is made, the call is queued until both the station and the last calling party are idle. When this occurs, the station is given a ringback and when answered, the last calling party receives a distinctive ring to complete the call. Call Return is disabled if the telephone number of the most recent incoming call is blocked.

13. Call Transfer Attendant

Allows stations within the EBS group that do not have station controlled Call Transfer capability to transfer calls with the aid of the attendant. The attendant can transfer incoming calls to another station within the EBS group only.

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

14. Call Transfer Individual All Calls

Allows a station to transfer an established call to another station by hanging up after using the Three-Way Calling feature.

15. Call Transfer Individual Incoming Only

Allows a station to transfer calls that originate outside the EBS. Calls from other stations within the EBS group cannot be transferred. This is a restriction of the Call Transfer feature.

16. Call Transfer Internal Only

Allows a station of the EBS to transfer a call to another station within the EBS. The feature will not function when a transfer is attempted to a party outside the EBS.

17. Call Waiting Incoming Only

Allows an EBS station to receive Call Waiting treatment from calls originating from a public switched network only. Intragroup calls and calls over private facilities receive a busy indication. This feature also includes Call Waiting Cancel, which allows a station user on a per call basis to deactivate Call Waiting by dialing an access code.

18. Call Waiting Originating

Allows Call Waiting service capabilities to be applied on a called line. This service is restricted to intragroup calls. Call Waiting Originating also includes Call Waiting Cancel, which allows a station user on a per call basis to deactivate Call Waiting by dialing an access code.

19. Caller ID

Forwards the calling party's directory number to the customer's premises during the ringing cycle. Calls originating from outside the served area are not displayed. Calls with private directory numbers are not displayed.

ENHANCED BUSINESS SERVICE (EBS)

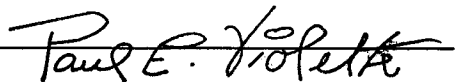
II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

20. Caller ID With Name (N)
- Provides the name and number associated in the Telephone Company's records with the line from which an incoming call originates. The name and calling number are displayed on customer provided premises equipment attached to the customer's telephone line. Per Call Blocking and Line Blocking will prohibit the display of both the name and number.
21. Caller ID Blocking (T)
- a. Line Blocking
- Allows customers to automatically block the disclosure of their name and directory number on all originating calls. The option precludes the originating customer's name and telephone number from being displayed on the terminating customer's Caller ID display device. (C)
- b. Per Call Blocking
- Is an originating option that allows customers to control the disclosure of their name and directory number on a call by call basis. When activated the option precludes the originating customer's name and telephone number from being displayed on the terminating customer's Caller ID display device. Activation is accomplished by the calling party dialing the per call blocking activation code prior to initiating a call. (C)
22. Conference Calling - 6-Way Station Controlled (T)
- An EBS group station, after dialing an access code, may sequentially call up to five other parties and add them together to make up to a six-way call. The conference is established by the station by means of a hookswitch flash.

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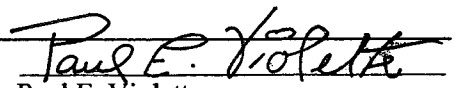
II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

23. Directed Call Pick-Up With Barge In (T)(X)
Permits a user to dial a code and a station number and pick up a call that has been answered or is ringing at another station provided that station permits dial pick-up.
24. Directed Call Pick-Up Without Barge In (T)(X)
Is identical to the Direct Call Pick-Up with Barge In feature except that if the line being picked up has already answered, the party dialing the pick-up code receives a busy indication rather than be permitted to barge in on the established connection.
25. Distinctive Alerting/Call Waiting Indication (T)
Provides the capability to apply a Distinctive Alerting or Call Waiting Indication pattern to a designated line.
26. Do Not Disturb (T)
Allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number override option that selected callers can dial to override Do Not Disturb.
27. Hot Line (T)
Allows a station user to automatically place a call to a preselected directory number by lifting the receiver of the telephone. No dialing is required for the calling party to reach the specified destination.
28. Intercom Dialing (T)
Allows station users to call other stations within their group by dialing abbreviated codes.

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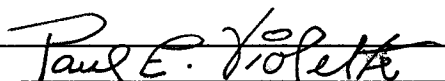
II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

29. Manual/Line Service (T)(X)
Automatically places a call to the operator when the station user lifts the receiver off hook.
30. Priority Ringing (T)(X)
Allows the station to designate specific directory numbers so that calls from those directory numbers may be identified using distinctive ringing features.
31. Repeat Dialing (T)
Automatically redials the last outgoing number after the customer enters the activation code. If the redialed number is idle the call completes immediately. If the redialed number is busy the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. Repeat Dialing can be canceled by dialing a deactivation code.
32. Selective Call Acceptance (T)
Enables stations to accept calls from a preselected list of callers. Unaccepted callers are connected to an announcement indicating the called party is not accepting calls.
33. Selective Call Forwarding (T)
Allows customers to have only calls from selected calling parties to be forwarded. The customer specifies the callers who are to receive special treatment by including their directory numbers on a screening list. A call from the list is forwarded to the remote location.

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ENHANCED BUSINESS SERVICE (EBS)

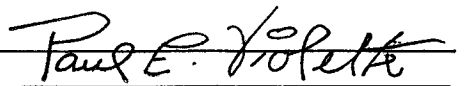
II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

34. Selective Call Rejection (T)(X)
- Screens incoming calls against a list of customer designated directory numbers and then rejects any calls from that list. Calls from the directory numbers on the screening list are routed to an announcement stating that the called party does not wish to receive the call. The customer, using the telephone keypad, creates a screening list of up to 12 directory numbers from any exchange that has SS7 connectivity.
35. Speed Calling - Individual - 1 Digit (T)
- Allows a station to specify a speed calling list associated with a unique abbreviated dialing code. When the dialing code is received, the system attempts to complete the call to the associated directory number. Speed calling lists may be shared between stations. The list may be created or changed by the customer or by the Company.
36. Speed Calling - Individual - 2 Digits (T)
- Allows a group of stations to place calls to a shared calling list of up to thirty stored telephone numbers by dialing a two-digit code instead of directory numbers. The list may be created or changed by the customer or the Company.
37. Three-Way Calling (T)
- Allows a station user to add a third party to an existing call enabling a conference between users at multiple locations.
38. Voice/Data Protection (T)
- Allows a station user to inhibit intrusion features such as Call Waiting or operator verification which are directed to that line when busy. This feature can be activated and deactivated by dialing a special code.

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ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

B. System Features

(X)

1. Code Calling

Allows the attendant and station users to dial an access code and a two- or three-digit called party code to activate signaling devices with a coded signal corresponding to the called code. Use of this feature requires customer provided equipment.

2. Dial Access To Private Facilities

Allows for the termination of private facilities to various types of Customer Premises Equipment (CPE). The EBS station may have the ability to dial an access code to obtain a second dial tone and place a call over the selected facility.

3. Direct Inward Dialing

Allows incoming calls from the local exchange and long distance network to reach an individual station or group of stations in the system without the assistance of the attendant.

4. Direct Outward Dialing

Permits stations of the system to gain access to the local exchange and long distance network without the assistance of an attendant by dialing an access code.

5. Single Digit Dialing

Permits EBS users to reach any of a preselected collection of station or other group facilities by dialing single-digit codes. Single-Digit Dialing is only available in EBS groups of less than 10 stations.

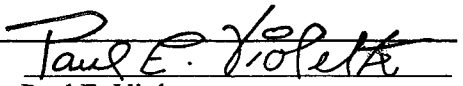
6. Special Intercept Announcements

A unique intercept announcement may be provided to the EBS group. They are applicable for the following:

- a. Calls attempting to terminate to nonworking directory numbers assigned to the EBS.

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Paul E. Violette

Effective: September 1, 2000

Title:

President and CEO

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ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

B. System Features (Continued)

6. Special Intercept Announcements (Continued)

- b. Calls originating by EBS members via special dialing plans, but not codes that are undefined. (X)
- c. Calls restricted from terminating to a group member or restricted from originating EBS members due to various restriction arrangements such as fully restricted service, semi-restricted service, code restriction/diversion, etc.

7. Tandem Tie Facility Dialing

Permits calls coming into the EBS to dial access digits for another tie facility. Tandem Tie Facility Dialing returns a second dial tone to the distant switch and receives further digits that are tandemed through this office to the second distant office selected by the access code, dialed by the customer at the first distant office.

8. Tie Facility Access

A tie trunk may be terminated for direct access or may have dial access either by the attendant or a station

9. Trunk Answer Any Station

Permits an EBS station to dial a code and be connected to an incoming call to the listed directory number. Trunk Answer Any Station is used in conjunction with night service and audible alarms or lights that make individuals aware of an incoming call.

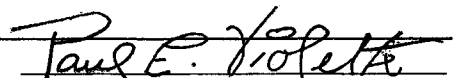
C. Incoming Call Management Features

1. Make Busy Key

Can be used to temporarily make a particular station, a group of stations or an entire Multi-Line Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station or group of stations during the search for an idle line station.

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Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

C. Incoming Call Management Features (Continued)

2. Multi-Line Hunt Service

Allows calls to a busy line to be routed to other specified lines in the search for an idle station. The line called associated with Multi-Line Hunt Service hunts the group in a specified order until an idle station is found and the call is directed to that idle station. A directory number should be assigned to the first line of a group of lines forming the Multi-Line Hunt Group.

3. Queuing for Multi-Line Hunt Groups

Allows calls to a hunt group with all lines busy to be placed into a queue. The call remains in queue until an idle station is located. Up to ten calls can be in queue for a Multi-Line Hunt Group.

4. Series Completion

Allows stations placed in the Series Completion to have their own directory number and their own class of service. Series Completion allows for calls to search for an idle station.

5. Stop Hunt Key

Allows a station within the Multi-Line Hunt Group to stop the normal hunting process at a predetermined point. Activation of this feature at a particular station in a Multi-Line Hunt Group will cause the search for an idle line to stop at the station.

D. Automatic Call Distribution (ACD)

1. Automatic Call Distribution

Provides an efficient method to concentrate, queue and distribute incoming calls to assigned stations. This feature has the ability to provide the EBS customer with real-time and historical reporting of call performance and the capability to adjust available call handling resources to efficiently and effectively handle incoming calls.

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

D. Automatic Call Distribution (ACD) (Continued)

2. ACD 2500 Set Log In/Out

Allows an ACD agent to use a 2500 set with the "ACD 2500 Set feature" assigned to:

- a. Log onto an ACD agent position by dialing the ACD activation code followed by a log in identification code and log in password.
- b. Log out from an ACD agent position by dialing the ACD deactivation code.

3. ACD Agent Status Lamps

Provides tracking of the status of each position within the group. A supervisor position can be equipped to handle up to 48 agent key lamps. Use of this feature requires Company compatible equipment.

4. ACD Announcement/Music Trunks

Allows callers placed in an incoming-call queue to hear music after the call delay announcement.

5. ACD Automatic Overflow

Allows the station the ability to specify both a maximum number of calls that can be queued and a maximum anticipated waiting time for incoming calls to avoid lengthy delay.

6. ACD Calling Party Identification

This feature displays the terminating ACD directory number for calls arriving to a station equipped with a display.

7. ACD Controlled Interflow

Provides for a Controlled Interflow key on a set, which when activated directs any new incoming calls to a route defined by a customer created table.

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

D. Automatic Call Distribution (ACD) (Continued)

8. ACD Intragroup Calling

Allows a party involved in a Three-Way call to have the ability to dial an ACD Directory Number via a hookswitch flash.

9. ACD Load Management

Enables the ACD agent to enter a Line of Business code for each call. Entering the code pegs a register for that line of business and allows for the Management Information System (MIS) to track peg counts and holding times for calls attributed to various activities. Use of this feature requires customer provided equipment.

10. ACD Night Service

Allows the supervisor to place an ACD set in the night service mode. When the night service is activated, new calls are blocked from the incoming call queue and given a night service treatment.

11. ACD Second/Third Announcements

Allows calls queued to an ACD group to have announcements assuring the caller that their call will be answered by the next available agent. A call in queue can be connected with a series of up to three unique announcements that can be with, and followed by music, silence or ringing.

E. Attendant Features

Use of all Attendant Features requires a PC based attendant console as well as an ISDN equipped line.

1. Attendant Camp-On

Allows calls being transferred by the attendant to a busy station to be held waiting. The busy station receives an indication of camp-on tone if the attendant used the indication of camp-on feature. The attendant may be released from the call and recalled after a 30-second period to give a status update and send another camp-on indication tone.

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

E. Attendant Features (Continued)

2. Attendant Conference

Allows the attendant to initiate a conference call of up to six parties including the attendant. The selection of a special conference attendant may be done from any station within the same EBS group by dialing an access code.

3. Attendant ID on Incoming Calls

Provides the attendant with the means to determine the incoming call's identification. This is done via an incoming call indicator lamp on the attendant console.

4. Attendant Tie Trunk Busy Verification

Enables the attendant to gain access to a single specific member of a busy trunk group to verify a busy condition, perform tests or preempt the tie trunk for a call.

5. Code Diversion to Attendant

Provides administerable intercepts such as toll restriction to the attendant. If the night service feature is activated, calls destined to the attendant are routed to the night answer station.

6. Indication of Camp-On

Allows for an Indication of Camp-On to a busy station each time the attendant activates this feature. This is done via the Company switch.

7. Power Failure Transfer - Attendant

Routes calls normally directed to the attendant to preselected station lines within the EBS group in the event of a power failure. The routing is provided to a fixed number. The power failure transfer number may be the same as the night service number or a different number and location.

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

F. Cost Control Features

1. Account Codes for Automatic Flexible Routing

Provides the capability for a station user to enter a special code and thereby replace, for a single call, the restrictions assigned to the station with the restrictions assigned to the authorization. Also allows for the ability to add an account code for allocating charges that may be printed for reporting purposes.

2. Authorization Codes for Automatic Flexible Routing

Provides the capability for a station user to enter a special authorization code and thereby replace, for a single call, the restrictions assigned to the station with the restrictions assigned to the authorization.

3. Automatic Identified Outward Dialing

Provides a record of billable calls made from each station within the EBS.

4. Automatic Route Selection

Provides limited alternate routing capability for off network calls. Outgoing calls are directed to the customer's most preferred available private facility group or carrier facility group. If no private facilities are available, calls can be routed over public facilities.

5. Code Restriction and Diversion

Blocks call completion to customer specified NPAs and NXXs.

6. Customer Access Treatment Code Restrictions

Can be used to prevent an EBS station from dialing certain codes. Customer Access Treatment Codes can be used to prevent a station from gaining access to the public network, using private facilities or dialing specific stations within an EBS group.

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

F. Cost Control Features (Continued)

7. Customer Dialed Account Recording

Allows a station to add an account number for customer allocation of charges on billable outward calls. The station specifies the fixed number of digits of the account code and begins the desired call by using an activation code followed by the account code and desired directory number.

8. Deluxe Automatic Route Selection

Provides for efficient routing of off-network calls. A list of facility groups for a given destination is searched in the order specified by the customer. The routing may be arranged to take into account the time-of-day/day-of-week information for increased network efficiency. Calls may be routed over private or public facility groups.

9. Dial Transfer To Tandem Tie Line

Ensures that the Call Transfer feature is compatible with tie lines. When the Consultation Hold function is invoked and dial tone is obtained, a station that has access to tie lines may dial a call through the tie line and transfer the original call over the tie line. Use of this feature requires subscription to the Add-On-Consultation Hold Incoming Only feature.

10. Expensive Route Warning Tone

Provides for a per call method of controlling cost. The customer may designate certain facility groups as expensive. When a call is to be routed over an expensive facility group, the user hears an Expensive Route Warning Tone and may go back on-hook to avoid completion of the call.

11. Fully Restricted (Originating and Terminating)

Denies originating and/or terminating calls to/from the DDD network and also blocks calls by stations to dial "0" and/or calls from the dial "0" attendant stations.

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

F. Cost Control Features (Continued)

12. Manual/Time-of-Day Routing Control

Provides customer control of the routing and allows manual or automatic changes of the active list of facility groups over which Automatic Flexible Routing hunts to complete a given call.

13. Message Detail Recording of Private Facility Calls

Allows for detail message information for allocation of communications costs to various departments within a business.

14. Outgoing Call Screening

Allows the customer to specify a list of prohibited destinations within the NANP. This can be customer specified, 3-, 6-, 7- and 10-digit sequences which will not be allowed to be completed. Blocking of calls to Directory Assistance may also occur. This feature may be activated on a per station basis.

15. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from outside the EBS group. It may, however, make and/or receive outside calls directly via the attendant, Call Forwarding, Call Transfer and Call Pick-Up features.

16. Toll Restricted Service

Restricts the completion of originating calls to a limited area.

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES

A. Line Rates

1. The monthly rates for EBS lines specified in I.B. above include the following standard features:

Call Hold	Intercom Dialing
Call Transfer	Three-Way Calling

2. The following per line rates and charges apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

Antrim, Bradford, Contoocook, Henniker, Sutton and Warner Exchanges

(T)

<u>Number Of Lines</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>
2-6	\$17.21	\$16.80	\$16.59	\$16.18	\$15.77	\$15.16
7-15	\$17.01	\$16.60	\$16.39	\$15.98	\$15.57	\$14.96
16-30	\$16.81	\$16.40	\$16.19	\$15.78	\$15.37	\$14.76
31-50	\$16.61	\$16.20	\$15.99	\$15.58	\$15.17	\$14.56
51-100	\$16.41	\$16.00	\$15.79	\$15.38	\$14.97	\$14.36
Over 100	\$16.21	\$15.80	\$15.59	\$15.18	\$14.77	\$14.16

(I,R)

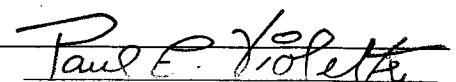
(D)

3. Service Charges
Appropriate Part VI, Section 1, Service Charges apply for the provision of EBS.

For effect with full billing periods beginning on or after November 1, 2001.

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Title:

President and CEO

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ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

B. Individual Station Features

These features may be individually assigned and tailored to the needs of various lines or stations with EBS.

1. Chargeable Basic Individual Station Features

a.	Call Forwarding Busy Line	\$1.90
b.	Call Forwarding Busy Line Incoming Only	\$1.90
c.	Call Forwarding Don't Answer	\$1.90
d.	Call Forwarding Incoming Only	\$1.90
e.	Call Forwarding Variable	\$1.90
f.	Call Forwarding Within Group Only	\$1.90
g.	Call Pick-Up	\$1.45
h.	Call Waiting Incoming Only	\$1.45
i.	Call Waiting Originating	\$1.45
j.	Do Not Disturb	\$1.50
k.	Hot Line	\$0.95
l.	Manual/Line Service	\$0.95

2. Chargeable Enhanced Individual Station Features

a.	Add-On-Consultation Hold Incoming Only	\$1.90
b.	Call Park	\$1.90
c.	Call Transfer Individual Incoming Only	\$1.90
d.	Call Transfer Internal Only	\$1.90
e.	Directed Call Pick-Up With Barge In	\$1.90
f.	Directed Call Pick-Up Without Barge In	\$1.90
g.	Distinctive Alerting/Call Waiting Indication	\$1.90
h.	Speed Calling - Individual - 1 Digit	\$1.90

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

B. Individual Station Features (Continued)

3. Chargeable Advanced Individual Station Features

a.	Anonymous Call Rejection	\$2.25	
b.	Call Return	\$2.25	
c.	Caller ID	\$4.25	
d.	Caller ID With Name	\$5.95	(N)
e.	Conference Calling - 6-Way Station Controlled	\$2.25	(T)
f.	Priority Ringing	\$2.25	
g.	Repeat Dialing	\$2.25	
h.	Selective Call Acceptance	\$2.25	
i.	Selective Call Forwarding	\$2.25	
j.	Selective Call Rejection	\$2.25	
k.	Speed Calling - Individual - 2 Digit	\$2.25	
l.	Voice/Data Protection	\$2.25	

4. Individual Station Feature Discounts

Two to Four Features Per Line \$1.00 Per Feature
Excluding First Feature

Five or More Features Per Line \$1.25 Per Feature
Excluding First Feature

5. Non-Chargeable Individual Station Features

The following Individual Station Feature is offered at no charge:

Caller ID Blocking

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Paul E. Violette

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Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

C. System Features

These features are associated with groups of lines.

1. Chargeable System Features

The monthly rates shown below apply to the following System Features:

- | | | |
|----|--------------------------------------|--|
| a. | Code Calling | \$ 5.00 Per Trunk |
| b. | Dial Access To
Private Facilities | \$30.00 Per Trunk |
| c. | Direct Inward Dialing | \$10.00 Per Line, 1-25 Lines
\$ 9.00 Per Line, 26-100 Lines
\$ 8.00 Per Line, 101 Lines And Over |
| d. | Direct Outward Dialing | \$ 5.00 Per Line, 1-25 Lines
\$ 4.50 Per Line, 26-100 Lines
\$ 4.00 Per Line, 101 Lines And Over |
| e. | Single Digit Dialing | \$ 5.00 Per Group Of 10 Stations
\$ 1.00 Per Station For Less Than
10 Stations |
| f. | Special Intercept Announcements: | |
| | Announcement Trunk | \$30.00 Per Trunk |
| | Standard Announcement | \$25.00 |
| g. | Tandem Tie Facility
Dialing | \$15.00 Per Trunk |
| h. | Tie Facility Access | \$30.00 Per Trunk |
| i. | Trunk Answer Any Station | \$10.00 Per Group |

D. Incoming Call Management Features

1. Monthly rates shown in III.D.2. through III.D.4. apply to the following Incoming Call Management Features:

Make Busy Key	Series Completion
Multi-Line Hunt Service	Stop Hunt Key
Queuing for Multi-Line Hunt Groups	

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Paul E. Violette
President and CEO

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

D. Incoming Call Management Features (Continued)

2. Hunting Arrangements

The following monthly rates for hunting arrangements are applied in addition to the per line rates for EBS lines. The nonrecurring service establishment charges are per hunt group.

	<u>Per Hunt Group</u>	<u>Per Line in Hunt Group</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunt Service	\$10.00	\$2.00	\$44.00
Series Completion	\$10.00	\$2.00	\$44.00
3. Changes to Hunting Group Arrangements/Patterns			
Additional Lines/ Change Hunting Order			\$44.00 Nonrecurring
4. Hunt Group Options			
Queuing for Hunt Group			\$10.00 Per Month
Stop Hunt/Make Busy Access Code Activation			\$10.00 Per Month

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President and CEO

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

E. Automatic Call Distribution

1. The monthly rates shown below apply to the following Automatic Call Distribution (ACD) features:

a.	Automatic Call Distribution	\$120.00 Per Group
b.	ACD 2500 Set Log In/Out	\$ 3.50 Per Station
c.	ACD Agent Status Lamps	\$ 3.50 Per Station
d.	ACD Announcement/Music Trunks	\$ 30.00 Per Group
e.	ACD Automatic Overflow	\$ 10.00 Per Group
f.	ACD Calling Party Identification	\$ 20.00 Per Group
g.	ACD Controlled Interflow	\$ 3.50 Per Group
h.	ACD Intragroup Calling	\$ 20.00 Per Group
i.	ACD Load Management	\$ 20.00 Per Group
j.	ACD Night Service	\$100.00 Per Group
k.	ACD Second/Third Announcements	\$ 20.00 Per Group

2. Changes to Automatic Call Distribution Arrangements/Patterns

Additional Lines/Changes in ACD Order \$ 88.00 Nonrecurring

F. Attendant Features

1. The monthly rates shown below apply to the following Attendant Features:

a.	Attendant Camp-On	\$3.00 Per Attendant Line
b.	Attendant Conference	\$4.00 Per Attendant Customer
c.	Attendant ID On Incoming Calls	\$4.25 Per Attendant Customer
d.	Attendant Tie Trunk Busy Verification	\$1.50 Per Attendant Console
e.	Code Diversion to Attendant	\$1.50 Per Attendant Console
f.	Indication of Camp-On	\$1.50 Per Attendant Console
g.	Power Failure Transfer - Attendant	\$1.50 Per Attendant Customer

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Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

G. Cost Control Features

The monthly rates shown below apply to the following Cost Control Features:

1. Chargeable Basic Cost Control Features

- | | | |
|----|--|--------------------|
| a. | Account Codes For Automatic Flexible Routing | \$1.90 Per Station |
| b. | Authorization Codes for Automatic Flexible Routing | \$1.90 Per Station |
| c. | Customer Dialed Account Recording | \$1.90 Per Station |
| d. | Outgoing Call Screening | \$1.90 Per Group |
| e. | Toll Restricted Service | \$1.90 Per Station |

2. Chargeable Enhanced Cost Control Features

- | | | |
|----|------------------------------------|---------------------|
| a. | Dial Transfer To Tandem Tie Line | \$2.25 Per Station |
| b. | Expensive Route Warning Tone | \$2.25 Per Station |
| c. | Manual/Time-Of-Day Routing Control | \$2.25 Per Customer |

3. Chargeable Advanced Cost Control Features

- | | | |
|----|--|----------------------|
| a. | Automatic Identified Outward Dialing | \$25.00 Per Customer |
| b. | Automatic Route Selection | \$ 4.50 Per Group |
| c. | Customer Access Treatment Code Restrictions | \$ 4.50 Per Station |
| d. | Deluxe Automatic Route Selection | \$ 4.50 Per Group |
| e. | Message Detail Recording of Private Facility Calls | \$25.00 Per Customer |

4. Non-Chargeable Cost Control Features

- | | |
|----|--|
| a. | Code Restriction and Diversion |
| b. | Fully Restricted (Originating and Terminating) |
| c. | Semi-Restricted Line |

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Paul E. Violette
President and CEO

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

IV. REGULATIONS

- A. An EBS customer must have a minimum of two EBS lines.
- B. The minimum charge period for services provided under this tariff shall be for one month.
- C. EBS is offered subject to the availability of outside plant and/or central office facilities.
- D. One directory listing is provided without charge for each EBS customer.
- E. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
- F. The monthly rate for customers choosing the service period plan is guaranteed against Company initiated changes during the selected service contract period.
- G. Subsequent line additions/deletions to the original special contract period are stipulated as follows:
 - 1. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total EBS line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - 2. Subsequent line deletions, resulting in reductions equal to or exceeding twenty percent of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in IV.H. following. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

IV. REGULATIONS (Continued)

H. Termination Liabilities shall be treated as follows:

1. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
2. A customer who reduces the quantity of EBS lines under contract has the following options for the duration of the contract period:
 - a. Continue to pay an amount equal to the monthly rate for the number of EBS station lines that are disconnected under contract; or,
 - b. Pay termination charges on the number of EBS station lines disconnected as described in IV.H.2.a. above.

I. Customers who subscribe to EBS for more than 50 lines may, at the Company's discretion, be offered customer specific pricing on a special contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges and regulations specified herein shall continue to apply.

J. When used with Call Forwarding or Call Transfer, the EBS customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the EBS station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls that may be refused at the answering station.

K. The EBS lines for an EBS customer may terminate at multiple locations; however, all EBS lines in the same group must be served by the same central office.

L. This tariffed service does not include terminal equipment on the customer's premises. Terminal equipment may be provided by the Company or by the customer.

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President and CEO

ENHANCED BUSINESS SERVICE (EBS)

IV. REGULATIONS (Continued)

- M. Unless specifically exempted, EBS shall be subject to all General Regulations applicable to the provision of service by the Company as stated in Part I of this tariff.
- N. When stations of an EBS customer are located in an exchange other than that serving the principal premises, outgoing calls are routed through the exchange serving the principal premises. Other service arrangements may be provided, at appropriate rates and charges, if the services are compatible with EBS.
- O. Foreign Exchange Service is available for inward calling when the foreign exchange line terminates at an attendant position or at a designated answering location. Outward calling is available when the line terminates at an attendant position, designated answering location or in the central office dial switching equipment.
- P. EBS Foreign Exchange Service provides basic system features from a central office other than the local central office that normally would serve the principle premises. EBS Foreign Exchange Service and EBS Local Exchange Service cannot be provided in the same EBS system.
- Q. EBS is available to hotels, motels, or similar establishments for the use of management, residential guests and tenants. Guests and tenants may be furnished additional directory listings showing the EBS number, or they may individually request any class or grade of residence service offered in the exchange.
- R. When EBS is furnished to a hotel, motel or similar establishment, the management is responsible for all charges for telephone messages, telegrams, cablegrams and radiograms sent/paid from or received/collected at telephones equipped with EBS, whether sent or received by the management or by others.
- S. The principal premises for the service is considered to be the premises of the customer where the attendant position or designated answering location is located.
- T. The appropriate electric current and outlets necessary at the customer's premises, if required, are provided at the customer's expense.

ENHANCED BUSINESS SERVICE (EBS)

I. GENERAL DESCRIPTION

- A. Enhanced Business Service (EBS) as provided in this section is available in the Hillsboro and Melvin Village exchanges. For EBS in the Antrim, Bradford, Contoocook, Henniker, Sutton and Warner exchanges see Part III – General, Section 2 of this tariff. (D, N)
- B. Enhanced Business Service (EBS) is a business telecommunications system in which the controlling switching equipment is located at a Company digital central office, remote switching system or remote switching module that normally serves the principal premises of the customer. EBS is available on a per line basis allowing for the customer to build its communications system to best satisfy its needs.
- C. All EBS station lines will be equipped with the standard features set forth in III.A.1. following. Additional optional features may also be selected and generally result in additional charges as specified in III.B.1., III.B.2. and III.B.3. following.

II. FEATURE DESCRIPTIONS

EBS provides the following features with each main station line as part of the offering.

A. Individual Station Features

1. Anonymous Call Rejection

Routes calls made to the station to an uninterruptible announcement if the calling party number is marked private. The station is not alerted to the call. Calls for which the calling party number is not available or is not marked private are delivered to the station. This feature can be activated to reject calls marked private, even if the Calling Number Delivery is not assigned to the user.

2. Automatic Dial

Allows an EBS user to call frequently dialed numbers by pressing an assigned feature key. The station user may change the assigned number stored. Use of this feature requires a Company compatible telephone set.

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Issued By:


Paul E. Violette

Effective: November 27, 2000

Title:

President and CEO

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

3. Automatic Line

Is a directory number feature that may be assigned to individual directory number appearances including a primary directory number. When a station is off hook and Automatic Line is assigned, a connection is automatically established to a predetermined location.

4. Call Forwarding Busy All

Allows all calls to be forwarded to another line when the called station line is busy. This feature may be programmed by the station user.

5. Call Forwarding Don't Answer

Provides for automatic routing of incoming calls to a preselected station line when the called line does not answer within a predetermined number of rings. The number of predetermined rings may be programmed by the station user.

6. Call Forwarding Fixed

Automatically transfers all incoming calls to another telephone number by dialing a program code. The telephone number of the line to which the calls are to be forwarded is programmed by the Company at the customer's request and remains constant.

7. Call Forwarding Incoming Only

Allows the Call Forwarding feature to apply for incoming calls to EBS. Intragroup calls receive a busy indication when the line is off hook and a ringing indication when the line is idle.

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

8. Call Forwarding Remote Activation

Allows the customer to activate and deactivate Call Forwarding features from a remote telephone number. Activation of this feature requires subscription to Call Forwarding Variable. To activate Call Forwarding Remote Activation the customer dials a predetermined Company number and then uses a preassigned Personal Identification Number (PIN).

9. Call Forwarding Variable

Allows the customer to automatically transfer all incoming calls to another telephone number by dialing a program code and the telephone number of the line to which the calls are to be forwarded.

10. Call Hold

Allows the user to place an established call on hold by flashing the hookswitch and dialing a code. This frees the line to originate another call or go back to the held call or use Call Pick-Up.

11. Call Park

Allows a station to park a call against its own directory number. The parked call is retrieved from a station by dialing an access code and the directory number against which the call is parked.

12. Call Pick-Up

Allows a station to answer an incoming call that has been terminated to another station within the Call Pick-Up Group by dialing an access code.

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

13. Call Return

Enables a station to have a call automatically returned to the last calling party. Both parties need to be served by suitably equipped Company facilities for Call Return to be established. If the station's last calling party is busy when the recall attempt is made, the call is queued until both the station and the last calling party are idle. When this occurs, the station is given a ringback and when answered, the last calling party receives a distinctive ring to complete the call. Call Return is disabled if the telephone number of the most recent incoming call is blocked.

14. Call Transfer Individual All Calls

Allows a station to transfer an established call to another station by hanging up after using the Three-Way Calling feature. Also allows a station to transfer calls within or outside the EBS group.

15. Call Transfer Outside

Permits EBS stations to add on calls outside the EBS group when the original connection originates or terminates outside the EBS group. The call remains connected even if the EBS station terminates and two outside parties remain.

16. Call Waiting

Provides a tone signal to indicate to the station that another call is waiting on the line. The station may answer the incoming call by placing the original call on hold and may alternate between calls. Call Waiting also includes Cancel Call Waiting, which allows a station user on a per call basis to deactivate Call Waiting by dialing an access code.

17. Caller ID

Provides the originating telephone number, month, day, hour and minute of an incoming call before the start of the second ring. This information is displayed on a customer provided compatible display device attached to the customer's telephone line.

ENHANCED BUSINESS SERVICE (EBS)

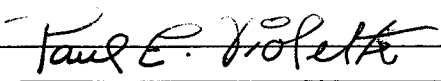
II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

18. Caller ID With Name (N)
- Provides the name and number associated in the Telephone Company's records with the line from which an incoming call originates. The name and calling number are displayed on customer provided premises equipment attached to the customer's telephone line. Per Call Blocking and Line Blocking will prohibit the display of both the name and number.
19. Caller ID Blocking (T)
- a. Line Blocking
- Allows customers to automatically block the disclosure of their name and directory number on all originating calls. The option precludes the originating customer's name and telephone number from being displayed on the terminating customer's Caller ID display device. (C)
- b. Per Call Blocking
- Is an originating option that allows customers to control the disclosure of their name and directory number on a call by call basis. When activated the option precludes the originating customer's name and telephone number from being displayed on the terminating customer's Caller ID display device. Activation is accomplished by the calling party dialing the per call blocking activation code prior to initiating a call. (C)
20. Distinctive Ringing/Call Waiting EBS (T)
- Allows the station to distinguish between EBS and outside incoming calls with a distinctive ring. Call Waiting tones are also distinguished with distinctive tones.

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Issued By:



Paul E. Violette

Effective: September 1, 2000

Title: President and CEO

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ENHANCED BUSINESS SERVICE (EBS)

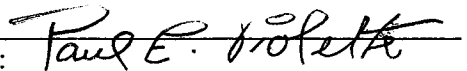
II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

21. Intercom Dialing (T)(X)
- Allows a station to call a member of a predesignated group via an abbreviated dialing pattern. Group intercom is available as a single digit for up to 10 stations and as two digits for up to 32 stations. Multiple intercom groups are permitted.
22. Repeat Dialing (T)
- Automatically redials the last outgoing number after the customer enters the activation code. If the redialed number is idle the call completes immediately. If the redialed telephone number is busy the called line is monitored for a maximum of 35 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. Repeat dialing can be canceled by dialing a deactivation code.
23. Screen List Editing (T)
- Allows stations to create, modify or review lists of telephone numbers associated with screening features.
24. Selective Call Acceptance (T)
- Enables stations to accept calls from a preselected list of up to 32 callers. Unaccepted callers are connected to an announcement indicating the called party is not accepting calls.
25. Selective Call Forwarding (T)
- Allows customers to have only calls from selected calling parties to be forwarded. The customer specifies the callers who are to receive special treatment by including their directory numbers on a screening list of up to 32 different telephone numbers. A call from the list is forwarded to the remote location.

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ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

A. Individual Station Features (Continued)

26. Selective Call Rejection

Screens incoming calls against a list of customer designated directory numbers and then rejects any calls from that list. Calls from the directory numbers on the screening list are routed to an announcement stating that the called party does not wish to receive the call. The customer, using the telephone keypad, creates a screening list of up to 32 directory numbers from any exchange that has SS7 connectivity.

(T)(X)

27. Speed Calling 8

Permits the customer to establish a group of eight separate telephone numbers (up to 24 digits each) which they may then call by utilizing abbreviated codes rather than the complete telephone numbers.

(T)

28. Three-Way Calling

Permits the customer to add a third party to an established connection without the aid of an operator. The quality of transmission on three-way calls may vary depending on the distance and routing necessary to complete the call.

(T)

29. Toll Restriction

Direct Dialed Screening provides blocking of all direct dialed toll calls. Local calling is allowed and Toll or Directory Assistance calls may be placed on an operator-handled basis.

(T)

30. Total Toll Restriction

Restricts the completion of originating calls to a limited area.

(T)

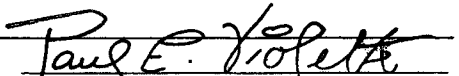
B. System Features

1. Call Pick-Up Group

Allows a station to answer an incoming call within a specified Call Pick-Up Group by dialing an access code. Multiple Call Pick-Up Groups may occur within an EBS.

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ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

B. System Features (Continued)

2. Direct Inward Dialing

(X)

Allows incoming calls from the local exchange and long distance network to reach an individual station or group of stations in the system without the assistance of the attendant.

3. Group Speed Call

Permits calling a predesignated telephone number (up to 24 digits) by dialing a two-digit code. There is a maximum list of (30) predesignated numbers. The same list of (30) numbers is available to each telephone line in the group. Only one of the telephone numbers is identified as the controller. The controller is the only one that can add or change the numbers in the list. Multiple Group Speed Call groups are permitted.

4. Loudspeaker Paging

Allows dial access to customer owned loudspeaker paging equipment.

5. Multi-Appearance Directory Number Calls

Allows a directory number to be assigned to more than one station creating a Multiple Appearance Directory Number (MADN) group. MADN groups may be comprised of up to 8 stations and configured in a Single Call Arrangement (SCA).

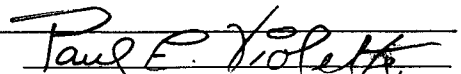
C. Attendant Features

1. Attendant Call Park

Allows an attendant to park calls against any directory number in the attendant's EBS group. The parked call may be retrieved from any station or by another attendant by dialing the feature access code for retrieval plus the directory number against which the call is parked.

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ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

C. Attendant Features (Continued)

2. Attendant Camp-On

(X)

Allows calls being transferred by the attendant to a busy station to be held waiting. The busy station receives an indication of camp-on tone if the attendant used the indication of camp-on feature. The attendant may be released from the call and recalled after a 30-second period to give a status update and send another camp-on indication tone.

3. Attendant Speed Calling

Allows an attendant to dial frequently called numbers by dialing one or two digits instead of the entire directory number. The frequently dialed number may be a directory number, authorization code, account code or access code.

4. Indication of Camp-On

Allows for an indication of camp-on to a busy station each time the attendant activates this feature.

D. Incoming Call Management Features

1. Circle Busy Transfer

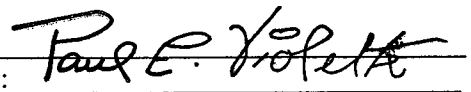
Enables calls to a busy line to be routed in a circular fashion through a group of lines to locate an idle line. Each line in the circle that is not busy will get the next call coming into the group on a sequential basis.

2. Uniform Call Transfer

Provides for uniform distribution of incoming calls to all lines in a multi-line group. When a call is made to the listed number, a search for an idle line starts with the next line on the list after the one to which the last call was completed. The call is switched to the first idle line in the group, and the location of the next idle line is marked as the starting point for the next incoming call.

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Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

II. FEATURE DESCRIPTIONS (Continued)

E. Cost Control Features

1. Alternate Routing, Multiple Customer Locations

Provides the capability of directing originating calls from the Company central office to a trunk group and to a customer designated premise until the trunk group is fully loaded. The delivery of additional calls to a different trunk group is routed to a second customer designated premises. The customer shall specify the last trunk group desired for the high usage group.

2. Customer Access Treatment Code Restrictions

Can be used to prevent an EBS station from dialing certain codes. Customer Access Treatment Codes can be used to prevent a station from gaining access to the public network, using private facilities or dialing specific stations within an EBS group.

III. RATES AND CHARGES

A. Line Rates

1. The monthly rates for EBS lines specified in paragraph I.B. above include the following standard features:

Call Hold
Call Transfer
Intercom Dialing
Three-Way Calling

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

A. Line Rates (Continued)

2. The following per line rates and charges apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

Number Of Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2-6	\$17.21	\$16.80	\$16.59	\$16.18	\$15.77	\$15.16
7-15	\$17.01	\$16.60	\$16.39	\$15.98	\$15.57	\$14.96
16-30	\$16.81	\$16.40	\$16.19	\$15.78	\$15.37	\$14.76
31-50	\$16.61	\$16.20	\$15.99	\$15.58	\$15.17	\$14.56
51-100	\$16.41	\$16.00	\$15.79	\$15.38	\$14.97	\$14.36
Over 100	\$16.21	\$15.80	\$15.59	\$15.18	\$14.77	\$14.16

(R)

3. Service Charges

Appropriate Part VI, Section 1, Service Charges apply for the provision of EBS.

B. Individual Station Features

These features may be individually assigned and tailored to the needs of various lines or stations with EBS.

1. Chargeable Basic Individual Station Features

a.	Automatic Dial	\$1.90
b.	Call Forwarding Busy All	\$1.90
c.	Call Forwarding Don't Answer	\$1.90
d.	Call Forwarding Fixed	\$1.90
e.	Call Forwarding Incoming Only	\$1.90
f.	Call Forwarding Remote Activation	\$1.90
g.	Call Forwarding Variable	\$1.90
h.	Call Pick-Up	\$1.45
i.	Call Waiting	\$1.45

For effect with full billing periods beginning on or after November 1, 2001.

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Issued By:

Paul E. Violette
Paul E. Violette

Effective: November 1, 2001

Title: President and CEO

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ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

B. Individual Station Features (Continued)

1. Chargeable Basic Individual Station Features (Continued)

j.	Screen List Editing	\$1.45
k.	Speed Calling 8	\$1.90
l.	Toll Restriction	\$1.90
m.	Total Toll Restriction	\$1.90

2. Chargeable Enhanced Individual Station Features

a.	Automatic Line	\$0.95
b.	Call Park	\$1.90
c.	Call Transfer Individual All Calls	\$1.90
d.	Call Transfer Outside	\$1.90
e.	Distinctive Ringing/Call Waiting EBS	\$1.90

3. Chargeable Advanced Individual Station Features

a.	Anonymous Call Rejection	\$2.25
b.	Call Return	\$2.25
c.	Caller ID	\$4.25
d.	Caller ID With Name	\$5.95
e.	Repeat Dialing	\$2.25
f.	Selective Call Acceptance	\$2.25
g.	Selective Call Forwarding	\$2.25
h.	Selective Call Rejection	\$2.25

(N)
(T)

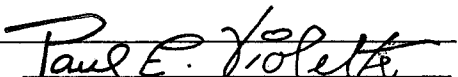
4. Individual Station Feature Discounts

Two to Four Features Per Line \$1.00 Per Feature
Excluding First Feature

Five or More Features Per Line \$1.25 Per Feature
Excluding First Feature

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Issued By:


Paul E. Violette

Effective: September 1, 2000

Title: President and CEO

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Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

B. Individual Station Features (Continued)

5. Non-Chargeable Individual Station Features

The following individual station features are offered at no charge:

Caller ID Line Blocking
Caller ID Per Call Blocking

6. Additions and Changes to Individual Station Features

Feature Additions/Changes Per Line - Nonrecurring \$18.60

C. System Features

These features are associated with groups of lines.

1. Chargeable System Features

The monthly rates shown below apply to the following System Features:

- a. Call Pick-Up Group
- b. Direct Inward Dialing
- c. Group Speed Call
- d. Loudspeaker Paging
- e. Multi-Appearance Directory Number Calls

2. Call Pick-Up

Per Group	\$5.00 Per Month/Per Group
Per Line in Pick-Up Group	\$1.45 Per Month

3. Direct Inward Dialing	\$10.00 Per Line, 1-25 Lines
	\$ 9.00 Per Line, 26-100 Lines
	\$ 8.00 Per Line, 101 Lines and Over

4. Group Speed Call	\$2.25 Per Month/Per Station
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Issued By: _____

Effective: October 1, 1999

Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

C. System Features (Continued)

- | | | |
|----|--|--|
| 5. | Loudspeaker Paging | \$25.00 Per Group |
| 6. | Multi-Appearance
Directory Number Calls | \$1.90 Per Station/
Per Single Call Arrangement |

D. Attendant Features

1. The monthly rates shown below apply to the following Attendant Features:
- | | | |
|----|-------------------------|-------------------------------|
| a. | Attendant Call Park | \$ 3.00 Per Attendant Line |
| b. | Attendant Camp-On | \$ 3.00 Per Attendant Line |
| c. | Attendant Speed Calling | \$10.00 Per Attendant Console |
| d. | Indication of Camp-On | \$10.00 Per Attendant Console |

E. Incoming Call Management Features

1. Chargeable Incoming Call Management Features

Monthly rates apply to the following Incoming Call Management Features:

Circle Busy Transfer
Uniform Call Transfer

2. Hunting/Transfer Arrangements

The following monthly rates for Hunting/Transfer Arrangements are applied in addition to the per line rates for EBS lines. The nonrecurring service establishment charges are per hunt group.

	Per Hunt Group	Nonrecurring Charge
Circle Busy Transfer	\$10.00	\$44.00
Uniform Call Transfer	\$10.00	\$44.00

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Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

III. RATES AND CHARGES (Continued)

E. Incoming Call Management Features (Continued)

3. Changes to Hunting Group Arrangements/Patterns

Additional Lines/ Change Hunting Order	\$44.00 Nonrecurring
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F. Cost Control Features

1. The monthly rates shown below apply to the following Cost Control Features:

Alternate Routing, Multiple Customer Locations	\$25.00 Per Trunk
Customer Access Treatment Code Restrictions	\$ 4.50 Per Station

IV. REGULATIONS

- A. An EBS customer must have a minimum of two EBS lines.
- B. The minimum charge period for services provided under this tariff shall be for one month.
- C. EBS is offered subject to the availability of outside plant and/or central office facilities.
- D. One directory listing is provided without charge for each EBS customer.
- E. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
- F. The monthly rate for customers choosing the service period plan is guaranteed against Company initiated changes during the selected service contract period.

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Issued By: _____

Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

IV. REGULATIONS (Continued)

G. Subsequent line additions/deletions to the original service contract period are stipulated as follows:

1. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total EBS line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
2. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in IV.H following. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

H. Termination Liabilities shall be treated as follows:

1. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
2. A customer who reduces the quantity of EBS lines under contract has the following options for the duration of the contract period:
 - a. Continue to pay an amount equal to the monthly rate for the number of EBS station lines that are disconnected under contract; or,
 - b. Pay termination charges on the number of EBS station lines disconnected, as described in IV.H.2.a. above.

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

IV. REGULATIONS (Continued)

H. Termination Liabilities (Continued)

3. Reduction/waiver of service establishment charges may be offered as follows:

At the Company's discretion, the following nonrecurring service establishment charges may be reduced or waived during promotional campaigns:

- a. Nonrecurring per line service establishment charge (see III.A.3.).
 - b. Nonrecurring service establishment charge for Simulated Facility Group - Automatic Flexible Routing/Overflow Hunting Arrangements.
 - c. Nonrecurring service establishment charge for creating hunt groups (see III.E.2.).
- I. Customers who subscribe to EBS for more than 50 lines may, at the Company's discretion, be offered customer specific pricing on a special contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges and regulations specified herein shall continue to apply.
- J. When used with Call Forwarding or Call Transfer, the EBS customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the EBS station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
- K. The EBS lines for an EBS customer may terminate at multiple locations; however, all EBS lines in the same group must be served by the same central office.
- L. This tariffed service does not include terminal equipment on the customer's premises. Terminal equipment may be provided by the Company or by the customer.

Merrimack County Telephone Company

ENHANCED BUSINESS SERVICE (EBS)

IV. REGULATIONS (Continued)

- M. Unless specifically exempted, EBS shall be subject to all General Regulations applicable to the provision of service by the Company as stated in Part I. of this tariff.
- N. When stations of an EBS customer are located in an exchange other than that serving the principal premises, outgoing calls are routed through the exchange serving the principal premises. Other service arrangements may be provided, at appropriate rates and charges, if the services are compatible with EBS
- O. Foreign Exchange Service is available for inward calling when the foreign exchange line terminates at an attendant position or at a designated answering location. Outward calling is available when the line terminates at an attendant position, designated answering location or in the central office dial switching equipment.
- P. EBS Foreign Exchange Service provides basic system features from a central office other than the local central office that normally would serve the principal premises. EBS Foreign Exchange Service and EBS Local Exchange Service cannot be provided in the same EBS system.
- Q. EBS is available to hotels, motels or similar establishments for the use of management, residential guests and tenants. Guests and tenants may be furnished additional directory listings showing the EBS number, or they may individually request any class or grade of residence service offered in the exchange.
- R. When EBS is furnished to a hotel, motel or similar establishment, the management is responsible for all charges for telephone messages, telegrams, cablegrams and radiograms sent/paid from or received/collected at telephones equipped with EBS, whether sent or received by the management or by others.
- S. The principal premises for the service is considered to be the premises of the customer where the attendant position or designated answering location is located.
- T. The appropriate electric current and outlets necessary at the customer's premises, if required, are provided at the customer's expense.

ADVANCED DIGITAL SERVICES

(D)

I. BASIC RATE INTERFACE (BRI)

(T)

A. GENERAL DESCRIPTION

(T)

1. Advanced Digital Services are a public network-based set of communications services that make it possible to send, receive and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems that connect Basic Rate Interface (BRI) lines to customers' premises. (T)
2. Advanced Digital Services BRI is an optional service arrangement that can be used in conjunction with a customer's residential service or individual business line. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. BRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services. (T)
3. An Advanced Digital Services BRI arrangement obtains its capabilities from an ISDN-capable, Company central office switch. The BRI ISDN arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes. The complete BRI ISDN line is known as 2B+D. (T)
 - a. B Channel (T)

The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel may be configured in one of the following ways:

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Paul E. Violette

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Title:

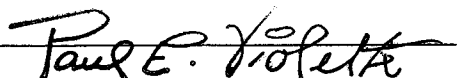
President and CEO

ADVANCED DIGITAL SERVICES

- (D)
- I. BASIC RATE INTERFACE (BRI) (Continued) (T)
- A. GENERAL DESCRIPTION (Continued) (T)
3. Advanced Digital Services BRI Arrangement (Continued) (T)
- a. B Channel (Continued) (T)
- (1) Circuit Switched Voice (T,X)
- Allows the user to originate and receive only voice calls over a single circuit-switched B Channel. (X)
- (2) Circuit Switched Data (T)
- Allows the user to originate and receive only data calls over a single circuit-switched B Channel.
- (3) Alternate Circuit Switched Voice/Data (T)
- Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.
- b. D Channel (T)
- The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels.
4. All Advanced Digital Services lines consist of central office facilities (including outside plant facilities) extending from the Company's switching equipment to the customer's demarcation point. (T)

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Merrimack County Telephone Company

ADVANCED DIGITAL SERVICES

(D)

I. BASIC RATE INTERFACE (BRI) (Continued)

(T)

A. GENERAL DESCRIPTION (Continued)

(T)

5. Directory Numbers

(T)

a. Primary Directory Number

(T,X)

Each Advanced Digital Services line includes a single primary telephone directory number. On a given 2B+D Advanced Digital Services line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the type of call (voice or data) presented to the Advanced Digital Services line.

(X)
|
|
|
|

b. Secondary Directory Numbers

(T)

An Advanced Digital Services line may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

B. CIRCUIT SWITCHING SERVICE DESCRIPTIONS

(T)

Circuit Switching is a switching arrangement in which an entire circuit, or in a digital switch equipped for ISDN a specific selection of channels, is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B Channel. The customer may choose among the following circuit-switched features based upon application needs:

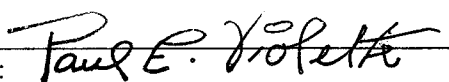
1. Clear Channel Capability

(T)

A characteristic of the transmission paths on the B Channels that allow the full bandwidth of 64 kbps to be available to the customer. It is possible to bridge two B Channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission or sub-rated to 56 kbps per channel.

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ADVANCED DIGITAL SERVICES

(D)

I. BASIC RATE INTERFACE (BRI) (Continued)

(T)

B. CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

(T,X)

2. Custom Calling Services

(T,X)

Applicable Custom Calling Services (including Basic, Enhanced and Advanced) are available at rates and charges specified in Part III – General, Section 7 of this tariff.

(X)

C. TECHNICAL SPECIFICATIONS

(T)

1. Transmission Specifications

(T)

The standard transmission parameters for an Advanced Digital Services line utilizing an ISDN Basic Rate Interface (BRI) consists of a maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

2. Customer Premise Equipment and Facilities

(T)

Compatible customer premise equipment is required to utilize Advanced Digital Services. All equipment used to interface with these services is required to conform to National ISDN guidelines.

The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of Advanced Digital Services render any facilities provided by the customer obsolete, require modification of such equipment or system, or otherwise affect its use or performance. The Company will notify customers of changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Advanced Digital Services if such changes render any facilities provided by the customer obsolete, require modification or alteration of such customer's equipment or systems, and/or otherwise affect its use or performance.

D. REGULATIONS AND CONDITIONS

(T)

1. Unless specifically exempted, Advanced Digital Services shall be subject to all General Regulations applicable to the provision of service by the Company as stated in Part I. of this tariff.

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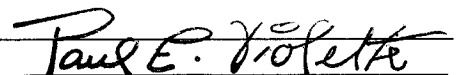
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ADVANCED DIGITAL SERVICES

- (D)
- I. BASIC RATE INTERFACE (BRI) (Continued) (T)
- D. REGULATIONS AND CONDITIONS (Continued) (T)
2. Advanced Digital Services are provided at the option of the Company. (T,X)
These services are furnished subject to central office switching capacity,
capability and the availability of outside plant facilities. |
- a. The availability, functionality and capabilities of Advanced Digital (T)
Services may vary or may not be available dependent upon the
type of serving central office switch, related software controlling
that switch, and associated outside plant.
- Where facilities are not available or an unusual expenditure is (T)
involved in making them available (e.g., customers served from
line concentration units or those beyond distance limitations), the
customer may be required to pay additional charges on an
individual case basis to cover the unusual expenditure or to
contract for services beyond the normal service term, or both.
- b. Payment for Service (T)
- (1) The minimum charge period for services provided under (T)
this tariff is one month.
- (2) Advanced Digital Services lines are not eligible for either (T)
temporary suspension of service or season service.
- c. Directory Listings (T)
- One directory listing is provided without charge for each
Advanced Digital Services customer.
- d. Billable Call Treatment (T)
- (1) Normal toll charges shall apply to calls that are made (T)
outside of the local service calling area, excluding calls
made within the scope of Municipal Calling Service.

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ADVANCED DIGITAL SERVICES

(D)

I. BASIC RATE INTERFACE (BRI) (Continued)

(T)

D. REGULATIONS AND CONDITIONS (Continued)

(T)

2. Advanced Digital Services (Continued)

(T)

d. Billable Call Treatment (Continued)

(T,X)

- (2) Advanced Digital Services customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

e. Customer Premises Equipment

(T)

- (1) This tariff for Advanced Digital Services does not include terminal equipment on the customer's premises.
- (2) The customer is responsible for providing the power required for any and all customer premise equipment connected to an Advanced Digital Services line.

(T)

(T)

E. RATES AND CHARGES

(T)

The rates and charges below are for providing an Advanced Digital Services capable line to the customer premises. The rates and charges are in addition to the monthly main telephone exchange rates for one-party residence or business services. Appropriate Part VI, Section 1, Service Charges also apply for the establishment of Advanced Digital Services.

These charges provide for 2B ISDN service.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Advanced Digital Services		
Residence or Business	\$35.00	\$35.00

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI)

A. GENERAL DESCRIPTION

1. Advanced Digital Services are a public network-based set of communications services that make it possible to send and receive digital information using regular telephone facilities. These services provide end-to-end digital communications with the ability to transmit data and voice over the same telephone line simultaneously. For example, a user can speak with a person while simultaneously sending a digital file to their personal computer. This functionality is based on the Integrated Services Digital Network (ISDN) technology and conforms to National ISDN standards.
2. Advanced Digital Services PRI is an optional service arrangement that can be used in conjunction with a customer's business lines. It can also be used in conjunction with, or in place of a customer's Private Branch Exchange trunks. This service arrangement uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, Advanced Digital Services PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services. In general, this tariff addresses standardized National ISDN-2 (NI-2) capabilities and features.

B. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT

1. An Advanced Digital Services PRI Service Arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable Customer Premise Equipment (CPE). The PRI Service Arrangement supports up to five PRI Access Facilities, each with up to 24 digital communications channels. These communication channels can be either B (Bearer) Channels or D (Data) Channels.

a. B Channel

The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of an Advanced Digital Services PRI may carry the following:

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

B. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT (Continued)

1. Advanced Digital Services PRI Service Arrangement (Continued)

a. B Channel (Continued)

- (1) Circuit-Switched Voice, or
- (2) Circuit-Switched Data.

b. D. Channel

The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.

2. Primary Rate Access Facility

The Primary Rate Access Facility provides a high-capacity digital link over which the Advanced Digital Services PRI capabilities are delivered. This facility is based on a 1.544 Mbps carrier facility. The typical PRI Access Facility configuration is known as 23B+D, where 23 of the channels are B Channels and 1 is a D Channel.

3. Multiple PRI Facility Arrangement

There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to an Advanced Digital Services PRI Service Arrangement. With the Multiple PRI Facility Arrangement, the D Channel in the first PRI facility is used to transport signaling for up to 4 additional PRI facilities. The first facility would be configured as 23B+D and the other facilities would be configured as 24B.

4. D Channel Backup

In Multiple PRI Facility Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel to provide redundancy of the signaling channel.

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

C. CIRCUIT-SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit-switched voice or circuit-switched data. Circuit-switched related services include:

1. Clear Channel Capability

This feature is a characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. This feature is applicable to CPE that supports clear channel capability. Rate adaptation to 56 kbps is supported for CPE that does not support clear channel capability.

2. Dedicated Trunk Groups

The B Channels of an Advanced Digital Services PRI can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

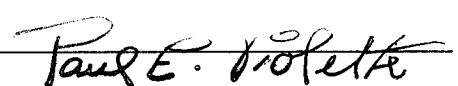
3. Primary Rate Call-by-Call Service

The Primary Rate Call-by-Call feature offers access to additional services via the B Channels of an Advanced Digital Services PRI. These additional services include Foreign Exchange, Tie Trunk, OutWATS and InWATS. With this feature, any B Channel can be used to offer these services on a per-call basis, in addition to supporting trunk calls to/from the public network (i.e., DOD/DID).

Simulated Facility Groups (SFG) are used to control the number of B Channels that can be used for a particular service, or for calls to the public network. The SFG is a logical relationship between the services (or public network calls) and the number of B Channels. Any B Channel may be used for any service (or for public network calls) provided the actual number of calls currently active for that service does not exceed the maximum allowed value associated within the SFG.

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

C. CIRCUIT-SWITCHED SERVICE DESCRIPTIONS (Continued)

4. Multiple Directory Numbers

Each Advanced Digital Services PRI facility includes an individual directory number. Additional directory numbers, a range of directory numbers or several ranges of directory numbers can be optionally added.

5. Caller ID - Number

This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the Advanced Digital Services PRI, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

6. Caller ID - Name

This feature (where available) allows the central office and the customer's suitably equipped CPE to communicate calling party name information (associated with the calling party's directory number) on calls carried by the Advanced Digital Services PRI. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

D. TECHNICAL SPECIFICATIONS

1. Transmission Specifications

The Primary Rate Access Facility provides a high-capacity digital link over which Advanced Digital Services PRI is delivered. This facility is based on a 1.544 Mbps DSI carrier transported via a TI facility. The facility must be capable of and provisioned for B8ZS, Extended Super Frame (ESF).

2. Customer Premise Equipment and Facilities

Compatible customer premise equipment is required for Advanced Digital Services PRI. All equipment used with these services is required to conform with National ISDN guidelines.

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

D. TECHNICAL SPECIFICATIONS (Continued)

2. Customer Premise Equipment and Facilities (Continued)

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of Advanced Digital Services render any facilities provided by the customer obsolete, or require modification of such equipment or system, or otherwise affect its use or performance.

E. REGULATIONS AND CONDITIONS

1. Unless specifically exempted, Advanced Digital Services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in this tariff.

2. Advanced Digital Services PRI are provided at the option of the Telephone Company. These services are furnished subject to central office switching capacity, capability and the availability of outside plant facilities.

a. The availability, functionality and capabilities of Advanced Digital Services PRI may vary, or may not be available, dependent upon the type of serving central office switch, related software controlling that switch and associated outside plant.

Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term or both.

b. Alternate Serving Arrangements

Where the customer's serving central office is not Advanced Digital Services PRI capable, the Telephone Company at its discretion, but subject to Commission review and approval, may provide service from an alternate serving central office at no additional charge to the customer. Such provisioning may be elected when at the discretion of the Telephone Company, but subject to Commission review and approval, the service can be provided at a reasonable cost to the Telephone Company.

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

E. REGULATIONS AND CONDITIONS (Continued)

2. Advanced Digital Services PRI (Continued)

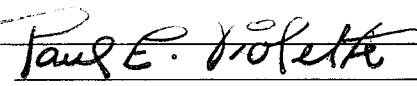
b. Alternate Serving Arrangements (Continued)

Prior to providing the service to the customer through an alternate serving arrangement, the Telephone Company will inform any customer taking such service of the estimated costs and service changes (e.g., change in directory number) that the customer may incur in the future. The customer must accept the serving location assigned by the Telephone Company, and must agree to revert to service from the normal serving central office when Advanced Digital Services PRI are available in that office.

- (1) This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.
- (2) Calls that are originated by and terminated to a customer using this service arrangement will be billed as if the calls were placed from the customer's alternate serving central office.
- (3) When Advanced Digital Services PRI subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to use service from the alternate serving central office, charges for distance extensions (Foreign Exchange Service or special outside facilities) will apply. If Foreign Exchange Service is used, the rates for Foreign Exchange Service will be applied in addition to the Advanced Digital Services PRI rates. Any other special outside plant facilities used to provide Advanced Digital Services will be tarified on an individual case basis.

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

E. REGULATIONS AND CONDITIONS (Continued)

2. Advanced Digital Services PRI (Continued)

b. Alternate Serving Arrangements (Continued)

(4) The availability, functionality and capabilities of Advanced Digital Services PRI may vary when a customer's serving central office is equipped to provide such services.

(5) Situations where the customer specifically requests service from a central office other than its normal serving central office will be handled on an individual case basis.

3. Payment for Service

a. The minimum charge period for services provided under this tariff is one month.

b. The customer may choose to pay for the service on a month-to-month basis or on a long-term service contract basis. A customer on a month-to-month payment plan may, at any time, convert to a service contract plan.

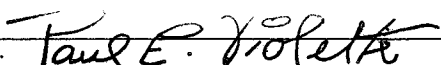
c. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.

d. Subsequent service additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract.

e. Suspension of service is not allowed.

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

E. REGULATIONS AND CONDITIONS (Continued)

3. Payment for Service (Continued)

f. Contract Renewals and Termination Liabilities

(1) Customers may change to a new Advanced Digital Services contract at any time during their contract period. The new contract must be for a term equal to or greater than the time remaining on their current contract and will become effective upon execution.

(2) If the service is cancelled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent. These charges shall be due and payable in their entirety immediately upon such termination.

4. Directory Listings

One directory listing is provided without charge for each Advanced Digital Services PRI facility. Additional listings may be provided as specified for Additional Listing Service in the Listing Services section of the Telephone Company's tariff.

5. Billable Call Treatment

a. Normal toll charges shall apply to calls that are made outside the local service area.

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

E. REGULATIONS AND CONDITIONS (Continued)

5. Billable Call Treatment (Continued)

- b. Advanced Digital Services customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding setup call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

6. Customer Premise Equipment

- a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract) or may be provided by the customer.
- b. The customer is responsible for providing the power required for any customer premise equipment connected to an Advanced Digital Services PRI.

7. End User Common Line (EUCL) Charges

Advanced Digital Services PRI are subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by any regulatory body or commission or court of competent jurisdiction).

- 8. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of Advanced Digital Services or associated equipment. Damages arising out of such interruptions, defects, failures or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

F. RATES AND CHARGES

1. Advanced Digital Services PRI Access

The rates and charges below are for providing an Advanced Digital Services PRI access facility from the serving central office to the customer's premises. These charges provide the underlying communications facility to support a PRI Service Arrangement. Rates and charges for the "B" and "D" communications channels are additional as shown in the next section.

	Service Establishment	Monthly Rate
PRI Access – per facility	\$450.00	N/A

2. Communications Channels

a. Circuit-Switched Communications Channels

This flat rate applies only to circuit-switched calls, not to packet calls.

	Service Establishment	Monthly Rate
23 B Channels plus D Channel	\$890.00	\$660.00
Additional 24 B Channels (Multiple PRI Facility Arrangement)	\$890.00	\$660.00

b. D. Channel Backup (Maximum One Per PRI Service Arrangement)	\$100.00	\$ 50.00
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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

F. RATES AND CHARGES (Continued)

2. Communications Channels (Continued)

c. Directory Numbers

	Service Establishment	Monthly Rate
Primary Directory Number (One With Each Advanced Digital Services PRI Facility)	No Charge	No Charge
Additional DID Directory Numbers	See DID Service – Part II – Local, Section 1, VI.	

3. Circuit-Switched Features

- a. Clear Channel Capability and Call-by-Call Capability for public network calls (incoming, outgoing or 2-way trunk calls) are provided at no additional charge at time of installation.

All Custom Calling Features, when feasible with PRI, are provided at the tariffed rate times the number of B Channels in the PRI facility. All other technically feasible features will be provided on an individual case basis.

- b. Subsequent Feature Additions and Changes

When the above features are ordered or modified after the initial installation of an Advanced Digital Services PRI, the nonrecurring feature addition and change charge is as follows:

Feature Additions and Changes (Per PRI Facility)	\$50.00
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Only one service charge will appear when multiple features are added or changed on an Advanced Digital Services PRI facility as part of the same service order.

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ADVANCED DIGITAL SERVICES

II. PRIMARY RATE INTERFACE (PRI) (Continued)

F. RATES AND CHARGES (Continued)

4. Long Term Contract Discounts

The nonrecurring service establishment charges associated with Advanced Digital Services PRI Circuit-Switched Services, Circuit-Switched Features and Packet Switched Services will automatically be reduced according to the following schedule for customers who sign long term contracts:

Contract Duration	Discount on Service Establishment Charges
Monthly	0%
12 Months	20%
24 Months	40%
36 Months	60%
48 Months	80%
60 Months	100%

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ADVANCED DIGITAL SERVICES

III. DEDICATED DS1 SERVICE

A. GENERAL

Dedicated DS1 Service is a point-to-point intraexchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require DS1 facilities from their location to another location within the same exchange or from their location to the Central Office for channelization.

B. DEFINITIONS

Clear Channel Capability - An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

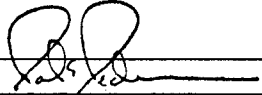
Digital Local Channel - A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

C. REGULATIONS

1. Dedicated DS1 Service is available for a minimum service period of one month.
2. Dedicated DS1 Service is available on a month-to month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
3. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
4. For channelization of Dedicated DS1 Service, please see Digital Transport Service in Part III, Section 4.

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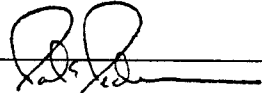
Title:

Paul E. Pederson
Vice President

ADVANCED DIGITAL SERVICES**III. DEDICATED DS1 SERVICE (Continued)****C. REGULATIONS (Continued)**

5. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.
6. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
7. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an Installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
8. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

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Paul E. Pederson

Effective: August 18, 2003

Title:

Vice President

ADVANCED DIGITAL SERVICES**III. DEDICATED DS1 SERVICE (Continued)****D. RATES AND CHARGES**

The following rates apply on a per customer basis, regardless of the number of terminating locations.

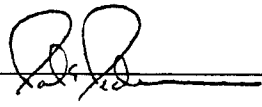
1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) <u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2 Channels	200.00	T1MM2
3+ Channels	200.00	T1MM3
b) <u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
c) <u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
d) <u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

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Title:

Paul E. Pederson
Vice President

ADVANCED DIGITAL SERVICES

IV. DIGITAL TRANSPORT SERVICE

A. GENERAL

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. DEFINITIONS

DS0 - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

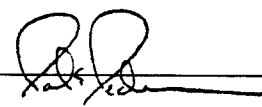
DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

C. REGULATIONS

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. SLC charges will be assessed based on the number of trunk terminations the customer requests for each DS1. A multi-line SLC charge will apply for each trunk termination. If the number of trunk terminations is not specified, the customer will be charged 24 multi-line SLC charges.
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

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Paul E. Pederson
Vice President

ADVANCED DIGITAL SERVICES**IV. DIGITAL TRANSPORT SERVICE (Continued)****C. REGULATIONS (Continued)**

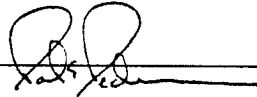
7. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
8. Touch-tone signaling is required for DTS.
9. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. RATES AND CHARGES**1. Recurring Rates**

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility ¹		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13

¹ See Dedicated DS1 Service in Part III, Section 4.

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Paul E. Pederson
Vice President

ADVANCED DIGITAL SERVICES

IV. DIGITAL TRANSPORT SERVICE (Continued)

D. RATES AND CHARGES

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) Digital Interface Termination (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.54 ¹	T1T
d) See Paragraph C.5. above for SLC Charge application.		

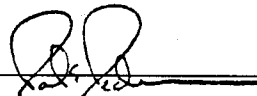
2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

¹ Rate includes a \$0.04 charge for Telecommunications Relay Service.

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Title:

Paul E. Pederson
Vice President

Merrimack County Telephone Company

PUBLIC ACCESS LINE (PAL) SERVICE

I. GENERAL

- A. Public Access Line (PAL) Service for use with customer-owned coin operated telephones (COCOT) is a class of Main Telephone Exchange Service offered to business customers for use by the general public or the combined use of the customer and his patrons.
- B. PAL Service is provided from the Company's central office up to and including the network interface located at the customer's premises or other customer arranged location.
- C. Suspension of Service, Part III - General, Section 7 may apply.
- D. PAL bills will be rendered on a per line basis.

II. REGULATIONS

- A. In addition to tariff regulations, the customer must conform to any applicable rules and regulations set forth by the Public Utilities Commission.
- B. The customer is responsible for all rates and charges originating from or accepted at this service.
- C. A telephone number change may be required if a customer changes from PALPlus Service to PAL Service.
- D. Telephone equipment used with PAL Service must be registered in compliance with Part 68 of the Federal Communications Commission Registration Program.
- E. All customer-owned coin operated telephones must have posted notices of telephone number, ownership, rates, repair reporting numbers and operational instructions for local and toll calling.
- F. The furnishing of PAL facilities is subject to the regulations for Construction Charges as specified in Part VI, Section 4. In addition, when facilities are furnished to a location other than a customer's premises, charges based on full cost of the installation apply.

Issued: September 1, 1999

Issued By: _____

Paul E. Violette

Effective: October 1, 1999

Title: _____

President and CEO

PUBLIC ACCESS LINE (PAL) SERVICE

III. RATES AND CHARGES

A. Public Access Line Service rates and charges are as follows, including the associated local usage allowance and local usage charges.

1. This rate is in addition to the Installation Charge as specified in Part VI, Section 1, and Premises Work Charge as specified in Part VI, Section 1.

a. PAL Measured Service Monthly Rate: \$22.21 (R)

Rate includes \$0.04 per month for the Telecommunications Relay Service. (R)

b. Monthly Local Usage Allowance* \$ 6.00

*A credit is not given for any unused allowance nor is any unused allowance applied to a past or future bill.


c. Local Usage Charges:

Local Usage Charges apply to calls to the serving exchange and all exchanges within the extended local service area, but excludes Municipal Calling Service areas.

Call Establishment Charge
each message \$.04

Connection Charge
each minute or fraction thereof \$.03

Issued: January 24, 2003

Issued By: 

Paul E. Pederson

Effective: February 1, 2003

Title: Vice – President

Authorized by NHPUC Order No. 24,091 in DT 02-218.

PUBLIC ACCESS LINE PLUS (PALPlus) SERVICE

I. DEFINITIONS

A. Dial Tone First

Enables end users to dial certain calls without coin deposits; e.g., E-911.

B. Originating Number Screening - Operator Screening

Alerts the operator that operator handled calls and operator handled Directory Assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect or charge to a third number basis.

C. Terminating Number Screening

Alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.

D. Selective Blocking

Blocks calls to a number with a 900 area code.

II. DESCRIPTION

A. PALPlus is a class of Main Telephone Exchange Service offered to payphone providers for use by the general public. This service is available in suitably equipped central offices where sufficient facilities exist.

B. In exchanges where measured PALPlus Service is unavailable, unlimited PALPlus Service may be provided. When measured PALPlus Service becomes available, all unlimited PALPlus Service will be automatically converted to measured PALPlus Service.

III. RESPONSIBILITIES OF THE PAYPHONE PROVIDER

A. Payphone providers that subscribe to PALPlus are subject to all tariff regulations which apply to customers with one-party business exchange service including those for resale and sharing.

B. The payphone provider is responsible for all rates and charges originating from or accepted at this service.

Merrimack County Telephone Company

PUBLIC ACCESS LINE PLUS (PALPlus) SERVICE

III. RESPONSIBILITIES OF THE PAYPHONE PROVIDER (Continued)

- C. All payphones must have posted notice of telephone numbers, ownership, rates, repair reporting numbers and operational instructions for local and toll calling.

IV. SERVICE COMPONENTS

Public Access Line Plus (PALPlus) is comprised of a network access line with dial tone first capability, coin functionalities and blocking features.

- A. The network access line is measured, where available, and is arranged for two-way (incoming and outgoing) calling.
- B. The coin functionality features consist of coin timing and rating of sent paid end user calls and coin signaling. Coin signaling is used to control the disposition of the coins held in the pay telephone and consists of coin collect and coin return. Coin collect is used when a call has been completed and coin return is used if a no answer or busy condition is encountered.
- C. The blocking features consist of Originating Number Screening-Operator Screening, Terminating Number Screening and Selective Blocking.

V. COIN TIMING AND RATING - PALPlus PAYPHONE USER

A. Local Service

Local service usage incurred by the payphone user is timed, rated and billed on a message unit basis, where available.

For message units the initial period is five minutes. Each overtime period is three minutes for which one message unit applies. The minimum initial period per local service message is five message units. Rates apply to each period or fraction thereof.

- B. For rates and regulations for local messages on a collect, bill to third telephone number, or charge to a calling card within an exchange, between exchanges, or between exchanges and localities in the local service area of the exchange, the rates as filed in current tariffs by the New England Telephone and Telegraph Company apply.
- C. Message Telecommunications Service (MTS) timing and rating applies for messages to exchanges or localities not included in the message unit area.

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Paul E. Violette
President and CEO

PUBLIC ACCESS LINE PLUS (PALPlus) SERVICE

V. COIN TIMING AND RATING - PALPlus PAYPHONE USER (Continued)

D. MTS calls from PALPlus payphones are timed and rated as described in Part V.

E. Local service calls placed to a telephone relay service are provided without charge.

VI. APPLICATION OF RATES AND CHARGES

A. Public Access Line Plus Service rates and charges are as follows and include the associated local usage allowance. Local usage charges also apply as indicated in Public Access Line Service, Rates and Charges, Part III – General, Section 5 of this tariff.

1. These rates are in addition to Service Charges as specified in Part VI, Section 1.

a. PALPlus Service Monthly Rate

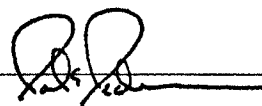
Measured	\$20.04	(R)
Unlimited	\$40.04	(R)

Rates include \$0.04 per month for Telecommunications Relay Service. (R)

b. Monthly Local Usage Allowance* \$ 6.00

*A credit is not given for any unused allowance nor is any unused allowance applied to a past or future bill.

Issued: January 24, 2003

Issued By: 

Paul E. Pederson

Effective: February 1, 2003

Title: Vice – President

Authorized by NHPUC Order No. 24,091 in DT 02-218.

Merrimack County Telephone Company

LISTING SERVICES

I. GENERAL

- A. The rates and regulations for directory listings apply only to the listings in the alphabetical directory.
- B. Directory listings are intended solely as an aid to the use of the telephone system. Listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity or trade name will not be permitted unless the name of the service, commodity or trade name is the name or an integral part of the name under which the customer is doing business.
- C. A listing will be limited to one line in the directory, except where in the judgment of the Company more than one line is required to properly identify the customer. In such cases, the additional lines required will be provided at no extra cost.
- D. Directory listings must conform to the Company's specifications with respect to its directories.
- E. Listing services are available with all classes of Main Telephone Exchange Service.
- F. Dual name listings are available for residence service customers as an initial or additional listing.

II. INITIAL LISTINGS

- A. One listing, termed the initial listing, is included with each customer's service, with the initial line of a line hunting group and with each joint user service.
- B. Dual name initial listings consist of:
 - 1. The first name, or first name and middle initial, or first initial and middle name, or initials only of two individuals who have the same surname and reside at the same address.
 - 2. The first name, or first name and middle initial, or first initial and middle name, or initials only, and the married name of a woman.
 - 3. Two names for one person, who may be referred to as either, with the same surname.

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Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

LISTING SERVICES

II. INITIAL LISTINGS (Continued)

B. Dual Name Initial Listings (Continued)

Initial dual name listings will be alphabetical by the surname and the first given name or initials.

III. ADDITIONAL LISTING SERVICE

- A. Additional listings are confined to the names of those who are entitled to use the customer's service as defined in Part I. - General Regulations.
- B. Additional listings are included in the alphabetical directory and on Directory Assistance records or appear on Directory Assistance records only.
- C. Additional dual name listings provided in conjunction with the initial listing list the second name or initials first, and the listing is alphabetized accordingly in the directory. Billing commences with the directory delivery date of the issue of the directory in which the listing first appears.
- D. The monthly rate for an additional listing or dual name additional listing provided for names that are not part of the initial listing commences the day after the Directory Assistance records are posted. Directory Assistance records are posted either as of the delivery date of the issue of the directory in which the listing first appears or at any earlier practicable date selected by the customer.
- E. If the additional listing is ordered discontinued after the closing date of the directory, the charge continues through that issue of the directory and up to the date for charges to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear, the charge continues only to the date of cancellation by the customer with a minimum service period of one month.

IV. NONPUBLISHED SERVICE

- A. Nonpublished Service is not listed in the Company's directories or on Directory Assistance records.
- B. Listing information (name, address and telephone number) on Nonpublished Service is not available to the general public notwithstanding any claim of emergency the calling party may present.

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Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

LISTING SERVICES

IV. NONPUBLISHED SERVICE (Continued)

- C. No liability for damages arising from publishing the telephone number of Nonpublished Service in the directory or by the disclosure of said number to any person shall be attached to the Company, and where such a number is published in the directory, the Company's liability shall be limited to an amount not to exceed the amount of charges made for such Nonpublished Service, as indicated in VIII. following.
- D. The customer indemnifies and saves the Company harmless against any claims for damages caused by the publication of the number of a Nonpublished Service or by the disclosure of said number to any person.

V. NONDIRECTORY LISTED SERVICE

- A. Telephone numbers on Nondirectory Listed Service are omitted or deleted from the Company's alphabetical directory.
- B. Telephone numbers of Nondirectory Listed Service will be carried in the Company's Directory Assistance and other records and will be given to any calling party.

VI. NONLISTED SERVICE

- A. Nonlisted Service is available provided the customer has other exchange service which is listed or on Directory Assistance records in the same name and at the same address.
- B. Nonlisted Service is not listed in the Company's directories or on the Directory Assistance records.
- C. There are no restrictions against furnishing a name, address or number information for Nonlisted Service.

VII. FOREIGN LISTINGS

Foreign listings are listings in the alphabetical section of the directory of an exchange other than the local exchange.

Merrimack County Telephone Company

LISTING SERVICES

VIII. RATES AND CHARGES

	Monthly <u>Rates</u>
Initial Listing	No Charge
Additional Listing, each:	
Business Service	\$1.22
Residence Service	\$.94
Nonpublished Service, per line	\$2.21
Nondirectory Listed Service, per listing	\$1.60
Nonlisted Service	No Charge
Foreign Listings, each	\$1.00

Appropriate Part VI, Service Charges will apply for each change after the initial listing.

TEMPORARY SUSPENSION OF SERVICE

I. General⁽¹⁾

(C)

- A. Exchange service may be temporarily suspended and the customer's listing retained in the directory. During this period, central office lines are made inoperative.
- B. More than one period of temporary suspension may be permitted in any one calendar year, provided that at least one month's full charge shall be paid for service furnished between periods of temporary suspension. The reduction of rate attributed to the temporary suspension of service applies during a total of not more than eight months in each calendar year.
- C. The reduction of rate attributed to the temporary suspension of service will not apply during the first month's period of service.

II. Monthly Rate

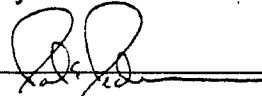
- A. The monthly rate during the period of suspension of service is fifty percent of the regular monthly rate. However, if the period of suspension is fifteen days or less, the regular monthly rate applies.

⁽¹⁾ Effective June 3, 2004 this service is grandfathered and will only be available to existing customers.

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Issued: May 3, 2004

Issued By: _____


Paul E. Pederson
Vice – President

Effective: June 3, 2004

Title: _____

Authorized by NHPUC Docket No. DT 04-073.

MERRIMACK COUNTY TELEPHONE COMPANY

SUSPENSION OF SERVICE**A. General**

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

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Paul E. Pederson

Effective: June 3, 2004

Title:

Vice – President

Authorized by NHPUC Docket No. DT 04-073.

MERRIMACK COUNTY TELEPHONE COMPANY

SUSPENSION OF SERVICE

B. Conditions (Continued)

9. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
10. The customer's listing will be retained in the directory.
11. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
12. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

C. Rates and Charges

1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 applicable surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
2. Non-recurring charges do not apply for reconnection to regular full service.

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Paul E. Pederson

Effective: June 3, 2004

Title: _____

Vice – President

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Merrimack County Telephone Company

SEASONAL SERVICE

I. GENERAL

- A. Seasonal Service regulations apply to the telephone service of any customer requesting service for periods of less than six months in locations of seasonal occupancy.

II. REGULATIONS

- A. For Seasonal Service locations the minimum charge for all items of Exchange Service is equal to the charge for six months at the established monthly rate.
- B. If a seasonal customer requests a change of service, the minimum charge will be determined by the highest established rate for the services furnished.
- C. When service is retained for a period longer than six months, the charge for each additional month is at the established monthly rate.
- D. These Seasonal Service regulations do not supersede the regulations for any service or equipment requiring a minimum service period of more than six months.

III. BILLING

- A. The total Seasonal Service charge for Local Exchange Service and the Service Connection charge, plus an estimate of toll usage may be made in lieu of a deposit prior to the establishment of service. This amount will appear as an advance payment credit on the first month's bill.
- B. A monthly bill will be furnished to show the amount of toll usage for the period shown on the toll statement.
- C. Upon termination of service a delay in final billing may be required to clear late charges for tolls not received in time for regular billing dates.

Merrimack County Telephone Company

LINE HUNTING SERVICE

I. GENERAL DESCRIPTION

- A. Line hunting, which is provided subject to the availability of suitable central office facilities, is an arrangement that groups together two or more main telephone exchange lines or trunks from the same central office so that incoming calls are automatically switched from the initial line if in use, to the first non-busy line.

II. APPLICATION OF RATES AND CHARGES

- A. Service charges apply per group arranged at the same time to establish or interrupt a line hunting arrangement; however, they do not apply if line hunting is installed at the same time as the associated line.

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Paul E. Violette

Effective: October 1, 1999

Title: _____

President and CEO

Merrimack County Telephone Company

REMOTE CALL FORWARDING (RCF) SERVICE

I. GENERAL

Remote Call Forwarding (RCF) Service provides automatic forwarding of all incoming calls placed to a Remote Call Forwarding seven-digit number in one exchange to a terminating telephone number in another exchange.

II. REGULATIONS

- A. Remote Call Forwarding is available in all exchanges of this Company.
- B. Remote Call Forwarding is not offered where the terminating telephone service is PAL or PALPlus.
- C. The Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
- D. No assurance can be given that transmission will be fully satisfactory during operation of Remote Call Forwarding.
- E. Remote Call Forwarding is furnished upon condition that the customer contract for adequate Remote Call Forwarding or terminating facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone service. If, in the opinion of the Company additional Remote Call Forwarding Service or terminating facilities are needed, the customer will be required to subscribe to additional service or facilities. Should the customer refuse to subscribe to adequate Remote Call Forwarding or terminating facilities the Remote Call Forwarding Service is subject to termination.

III. RATES AND CHARGES

The following rates and charges are in addition to the rates and charges for the terminating service and equipment and the appropriate service connection charges.

	<u>Monthly Rate</u>
A. Remote Call Forwarding	\$9.55

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Title: _____

Paul E. Violette
President and CEO

Merrimack County Telephone Company

REMOTE CALL FORWARDING (RCF) SERVICE

III. RATES AND CHARGES (Continued)

B. Message Charges

1. Between the calling party and the Remote Call Forwarding number:

The calling party is charged the appropriate message toll rate.

2. Between the Remote Call Forwarding number and the terminating telephone number:

The Remote Call Forwarding customer is charged the established directly dialed station-to-station message toll rate for each call. In addition, these charges apply to person-to-person and collect calls made to the Remote Call Forwarding number even though such calls might not be accepted at the answering location.

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Title: _____

Paul E. Violette
President and CEO

FOREIGN EXCHANGE SERVICE

I. GENERAL

- A. Foreign Exchange Service is exchange service furnished from an exchange other than that normally serving the area in which the customer is located.
- B. Foreign Exchange Service may be extended to include a third exchange.
- C. This service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation is received by the customer or by joint users, from any person, firm or corporation, or in the collection, transmission or delivery of any communication for others.
- D. Foreign Exchange Service is furnished on either a measured or an unlimited basis in accordance with services offered in the exchange of connection. Municipal Calling Service is not furnished with Foreign Exchange Service unless dial tone is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located. Foreign Exchange Service is subject to Part I - General Regulations governing the furnishing of Unlimited and Measured Service on the same premises.
- E. Foreign Exchange Service is furnished on a one-party line or trunk line basis only.
- F. Foreign Exchange Service furnished in connection with Centrex systems is subject to the regulations contained in the current tariff filed by the New England Telephone and Telegraph Company.

II. RATES AND CHARGES

- A. The rate for Foreign Exchange Service is the rate in effect in the foreign exchange for the class of service furnished. In addition, tariff rates and charges also apply for telephone sets or for termination in equipment such as key telephone systems at the customer's premises.
- B. Foreign Exchange Service mileage charges and local channel charges to service customer's location in a third exchange are as shown for a Type 2006 channel in the current tariff filed by the New England Telephone and Telegraph Company.

Merrimack County Telephone Company

900 BLOCKING SERVICE

I. GENERAL

- A. Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) must be dialed.
- B. 900 Blocking Service blocks access to all telephone numbers for which the 900 NPA must be dialed.
- C. The service is classified as a local exchange telecommunications service.

II. CONDITIONS

- A. The Company's obligation to furnish network facilities for Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
- B. Blocking Service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

III. RATES AND CHARGES

- A. Residence and single line business customers will not be charged to initiate Blocking Service.
- B. Subsequent requests where the initial blocking was discontinued at the customer's request are subject to applicable Service Charges as set forth in Part VI, Section 1 of this tariff.

Merrimack County Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

I. GENERAL

- A. Customer provided communications systems and equipment may be used with the facilities furnished by the Company for telecommunications services as provided in this tariff. In all such cases the customer provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- B. Customer provided equipment or devices can be connected to single party service lines.
- C. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, except as provided in this tariff. If unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connections; or to terminate the service.
- D. Customers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the written consent of the Company.
- E. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company.
- F. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.
- G. The customer will be held responsible for all equipment at this premises. The consent of the customer must be obtained by an authorized user or joint user prior to the connection of additional equipment to facilities provided to the customer.

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Paul E. Violette

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Title: _____

President and CEO

Merrimack County Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

I. GENERAL (Continued)

- H. Where any customer provided equipment or systems is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take such immediate action as necessary for the protection of this service, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or systems, or correct the violation and confirm in writing to the Company within ten days following receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use, correct the violation, or give the required written confirmation to the Company within the time stated above, shall result in termination of the customer's service until such time as the customer complies with the provisions of this tariff.
- I. The Company shall not be responsible for the installation, operation or maintenance of any customer provided communications systems. Telecommunications service is not represented as adapted to the use of customer provided equipment or systems. Where such equipment or systems are connected to the Company's facilities, the responsibility for telecommunications service and the maintenance and operation of such facilities in a manner proper for such telecommunications service is the Company's. The Company shall not be responsible for:
1. the through transmission of signals generated by the customer provided equipment or systems, or for the quality of, or defects in such transmission;
 2. the reception of signals by customer provided equipment or systems.

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Paul E. Violette
President and CEO

Merrimack County Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

I. GENERAL (Continued)

- J. Where telecommunications service is available under this tariff for use in connection with customer provided communications systems and equipment, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the customer provided equipment or systems does not endanger the safety of Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; or impair the operation of the Company's service. Upon notice from the Company that the customer provided equipment or systems is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charges for visits by the Company to the customer's premises when a service difficulty or trouble report results from customer provided equipment or systems.
- K. The Company shall not be responsible if changes in the criteria outlined herein or in any of the facilities, operations or procedures of the Company render any customer provided equipment or communications systems inoperable or otherwise affect its use or performance.
- L. The customer indemnifies and saves the Company harmless against claims for infringement of patents arising from combining such equipment or systems with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- M. Customer provided systems or equipment that serve a location which the Company considers impracticable to service because of hazard or inaccessibility, may be connected with telecommunications service by means of connecting equipment furnished by the Company.
- N. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

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President and CEO

Merrimack County Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

II. NETWORK PROTECTION CRITERIA

To protect the telecommunications network and services furnished to the general public by the Company from harmful effects, the signal from the customer provided communications systems, equipment or devices, to the long distance message telecommunications network must comply fully with the current minimum network protection criteria specified by the New England Telephone and Telegraph Company, over whose toll circuits the message telecommunications service may be connected. This includes equipment or devices for all transmitting or receiving service, whether connected to the exchange or message toll network by acoustic, inductive connections or by direct electrical connections.

III. CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS

Customer provided systems may be connected at a service point of the customer on a voice grade basis with telecommunications service furnished by the Company, either:

- A. Through a Network Control Signaling Unit and connecting arrangement; or,
- B. When furnished, installed and maintained by the Company as otherwise specified in this tariff; or,
- C. Through customer provided equipment that affects such connection externally to a Company Network Control Signaling Unit by means of a physical connection for transmitting and/or receiving.

The customer provided system shall comply with the minimum network protection criteria contained in II. above.

IV. ENTRANCE FACILITIES

- A. All connections of entrance facilities to customer provided communications systems shall be made through connecting arrangements provided by the Company.
- B. Customers, by use of their own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities.
- C. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in this tariff.

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CONNECTION WITH CUSTOMER PREMISES WIRING

I. GENERAL

- A. Customer Premises Wiring includes all premises wiring previously installed by the Company and associated with both simple and complex services, Customer Provided Premise Wiring (CPPW) associated with complex systems, and Customer Owned or Provided Inside Wiring (CPIW) installed by customers for noncomplex (simple) residence and business services.
- B. All customers or third parties hired by customers may provide and install premises wiring associated with both complex and noncomplex telecommunications services provided by the Company.
- C. Connection of Customer Premises Wiring to the telecommunications network shall in all cases be accomplished through a Network Interface Device or equivalent FCC registered jack that is located on the customer's premises on the customer side of the Company protector.
- D. The Network Interface Device shall be in all instances the property of the Company and shall be installed as part of the Network Access Line. The Network Interface Device or equivalent FCC registered jack shall serve as the "Point of Demarcation" between the facilities of the Company and the facilities of the customer. In the absence of a FCC approved Network Interface Device or jack in lieu of a standard network interface, premises wiring is construed to be that wiring which is located on the customer's side of the Company protector. In all instances access to the protector is limited to Company personnel.
- E. A customer who provides, maintains or attempts to maintain customer premises wiring assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer saves the Company harmless from any and all liability, claims or damage suits arising out of the customer's wire provision or maintenance activity.

II. REGULATIONS

- A. Customer premises wiring may be connected to exchange, private line and WATS services furnished by or through the Company.
- B. The network interface for the connection of customer premises wiring is provided as part of the Network Access Line. The Network Interface Device is normally installed outside of the customer's premises at a location designated by the Company as normal. Charges as set forth in Part VI apply.

Merrimack County Telephone Company

CONNECTION WITH CUSTOMER PREMISES WIRING

II. REGULATIONS (Continued)

- C. As part of its program to comply with the FCC rules on deregulation of inside wiring, the Company will install Network Interface Devices in locations where they are not currently installed as follows:
 - 1. as part of the installation of Network Access Lines;
 - 2. as part of the reinstallation of Network Access Lines;
 - 3. as part of any premises maintenance visit other than those made as part of troubles arising from natural disasters or emergencies, where the priority concern is to restore service to large numbers of customers.
- D. When the Company installs a Network Interface Device as part of a premise maintenance visit, where the problem is found to have been caused by faulty equipment or wiring for which the customer is responsible, there will be no charge for the installation.
- E. When a customer requests a premises maintenance visit by Company personnel at a location where an approved Network Interface Device is in place, and the problem is found to have been caused by faulty equipment or wiring for which the customer is responsible, appropriate Part VI Service Charges will apply.
- F. When the Company is requested by the customer to install a Network Interface Device at a time other than those outlined above, appropriate Part VI Service Charges will apply.

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Title: _____

President and CEO

PRIVATE LINE SERVICE

I. GENERAL

- A. The regulations specified in this section of the tariff, in addition to Part I - General Regulations govern the furnishing of Private Line Service.
- B. Private Line Services can consist of facilities for both interexchange and intraexchange service.
- C. Private Line Services can be provided on a two-point or multi-point basis. The facilities can consist of, but are not limited to, circuits, channels and other service terminations to furnish voice transmission as bridged connections to exchange service lines, or as PBX extension or tie lines, Foreign Exchange Service or Foreign Central Office Service. Private Line Services can also be provided for remote metering, supervisory controls, miscellaneous signaling, teletypewriter service, data transmission, private land radio telephone systems and other authorized uses.

II. REGULATIONS

- A. Facilities consisting of various circuit arrangements may be furnished for customers other than for the connection of ordinary telephone service; however, the establishment of exchange and message toll telephone service shall take precedence over all other services and uses.
- B. Private Line Services furnished under this tariff are provided over such routes as the Company may elect.

When the customer requests special channel routing or sequence of connection, the mileages are based upon the conditions involved.
- C. The Company will maintain and repair the facilities it furnishes. The customer or his agent may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company, or permit others to do so, except upon the written consent of the Company.
- D. Private Line Service shall not be used for an unlawful purpose.
- E. When a private line is used to connect customer provided equipment, the Company will provide one suitable termination of the channel on the premises of the customer, authorized user or joint user. Additional terminations shall be provided by the customer.

Merrimack County Telephone Company

PRIVATE LINE SERVICE

II. REGULATIONS (Continued)

- F. The Company will attempt but not guarantee to secure the facilities of other companies, where required, in order to furnish an interexchange service or channel to a customer.
- G. The interexchange mileage is the airline distance between rate centers as determined by the Vertical and Horizontal Coordinate System covering the state of New Hampshire. These coordinates permit calculation of the rate mileage distance between any two rate centers.
- H. Charges and regulations for the facilities and services provided by other companies will be those approved in their current tariffs on file with the Public Utilities Commission. In addition, charges will apply for the “local” intraexchange portion of the facilities furnished.

III. MINIMUM SERVICE PERIOD

The minimum service period for Private Line Service is one month; however, a longer contract period may be required where unusual costs are involved to furnish service.

IV. SUSPENSION OF SERVICE

Upon request of the customer, Private Line Service and associated equipment which can be made inoperative without affecting other associated services of an installation may be suspended after the initial month of service subject to the same regulations for Temporary Suspension of Service as provided in Part III – General, Section 7 of this tariff.

V. MONTHLY RATES

A. Intraexchange Channels

1. For the exchanges of Bradford, Contoocook, Sutton and Warner

a. Between points in different buildings not on the same premises:

- (1) Channels between a customer's premises and the Company central office, each \$3.85
- (2) Additional points, each \$3.85

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PRIVATE LINE SERVICE

V. MONTHLY RATES (Continued)

A. Intraexchange Channels (Continued)

1. For the exchanges of Bradford, Contoocook, Sutton and Warner
(Continued)

- b. Extension lines or circuits between the main building and other buildings on the same continuous property of one customer;
Each channel: \$.95

Appropriate rates and charges for extension service, PBX main telephones or lines, and terminations in key telephone systems, etc., are applicable with channels provided in V.A.1.a. and V.A.1.b. above.

2. For the exchanges of Antrim, Henniker, Hillsboro and Melvin Village

- a. Between points in the same exchange where the points are not on the same continuous property:

(1) Two Point Lines:

Access Lines, Private Branch Exchange Station Lines or Tie Lines: Monthly Charge: \$.70 per quarter mile route measurement between the two locations.
Minimum Charge of \$1.10 per month.

(2) Multi-Point Lines:

Same as V.A.2.a.(1) above, except the charge will be for the shortest combination of route distances with a
Minimum Charge of \$1.10 per month for each segment.

- b. Tie Lines in the same building or on the same continuous property:

Monthly Charge: \$.70 per quarter mile.
Minimum Charge of \$2.00 per month.

Merrimack County Telephone Company

PRIVATE LINE SERVICE

VI. SPECIAL CIRCUITS

A. General

Included in this classification are all circuits requiring more than normal engineering such as radio, data circuits and telemetering circuits.

B. Charges

Mileage charges will be in accordance with the following:

Monthly Rate
Per ½ Mile

One-party service or PBX trunk, each \$.70

The Company reserves the right to add a charge for special transmission and/or balancing equipment.

C. Installation Charges

Since no estimate can be made of the labor involved in setting up special circuits stipulated above, a charge will be worked out with the customer equitable to both the Company and the customer.

VII. INTEREXCHANGE TIE LINES AND CHANNELS

Charges

Where channels or tie lines are required between the exchanges of the Company, the following charges will apply:

Terminal loop \$2.70 per month

Route mileage from central office to
central office, per mile \$4.10 per month

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Merrimack County Telephone Company

TOLL SERVICE

I. GENERAL

For all calls interchanged with the New England Telephone and Telegraph Company, rates and regulations of the New England Telephone and Telegraph Company will apply.

II. SELECTIVE CALLING AREA SERVICE

- A. Selective Calling Area Service is available only to customers who currently subscribe to this grandfathered service.
- B. Selective Calling Area Service is subject to the rates and regulations as contained in the applicable tariffs of the New England Telephone and Telegraph Company.
- C. Calling Areas for Selective Calling Area Service

<u>ANTRIM EXCHANGE</u>		<u>Exchanges and Localities included in the Selective Calling Area for Customer Dialed Calls</u>
Toll Band 1	Dublin	New England Telephone
	Harrisville	New England Telephone
Toll Band 2	Jaffrey	New England Telephone
	New Boston	New England Telephone
	Peterborough	New England Telephone
	Sullivan	New England Telephone
Toll Band 3	Bedford	New England Telephone
	Bradford	Merrimack County Telephone
	Contoocook	Merrimack County Telephone
	Dunbarton	Dunbarton Telephone
	Fitzwilliam	New England Telephone
	Goffstown	New England Telephone
	Greenville	New England Telephone
	Keene	New England Telephone
	Marlborough	New England Telephone
	Milford	New England Telephone
	Rindge	New England Telephone
	Sutton	Merrimack County Telephone
	Troy	New England Telephone
	Warner	Merrimack County Telephone
	Wilton	Wilton Telephone

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Paul E. Violette
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Merrimack County Telephone Company

TOLL SERVICE

II. SELECTIVE CALLING AREA SERVICE (Continued)

C. Calling Areas for Selective Calling Area Service (Continued)

Exchanges and Localities included in the Selective
BRADFORD EXCHANGE Calling Area for Customer Dialed Calls

Toll Band 1	None	
Toll Band 2	Andover Contoocook New London Penacook Salisbury	Kearsarge Telephone Merrimack County Telephone Kearsarge Telephone New England Telephone Kearsarge Telephone
Toll Band 3	Alstead Antrim Boscawen Canterbury Claremont Danbury Dunbarton Franklin Hancock Marlow Tilton Weare	New England Telephone Merrimack County Telephone Kearsarge Telephone New England Telephone New England Telephone New England Telephone Dunbarton Telephone New England Telephone New England Telephone New England Telephone New England Telephone Granite State Telephone

Exchanges and Localities included in the Selective
CONTOOCCOOK EXCHANGE Calling Area for Customer Dialed Calls

Toll Band 1	Boscawen	Kearsarge Telephone
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Paul E. Violette
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Merrimack County Telephone Company

TOLL SERVICE

II. SELECTIVE CALLING AREA SERVICE (Continued)

C. Calling Areas for Selective Calling Area Service (Continued)

CONTOOCOOK Exchanges and Localities included in the Selective
EXCHANGE (Continued) Calling Area for Customer Dialed Calls

Toll Band 2	Andover	Kearsarge Telephone
	Bradford	Merrimack County Telephone
	Canterbury	New England Telephone
	Chichester	Chichester Telephone
	Franklin	New England Telephone
	Goffstown	New England Telephone
	Hillsboro	Merrimack County Telephone
	Hillsboro Upper Village	Granite State Telephone
	Suncook	New England Telephone
	Sutton	Merrimack County Telephone
Toll Band 3	Antrim	Merrimack County Telephone
	Belmont	New England Telephone
	Epsom	New England Telephone
	Greenfield	New England Telephone
	Hancock	New England Telephone
	Manchester	New England Telephone
	New Boston	New England Telephone
	New London	Kearsarge Telephone
	Pittsfield	New England Telephone
	Sunapee	New England Telephone
	Tilton	New England Telephone
	Washington	Granite State Telephone

 Exchanges and Localities included in the Selective
HENNIKER EXCHANGE Calling Area for Customer Dialed Calls

Toll Band 1	Hillsboro Upper Village	Granite State Telephone
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Merrimack County Telephone Company

TOLL SERVICE

II. SELECTIVE CALLING AREA SERVICE (Continued)

C. Calling Areas for Selective Calling Area Service (Continued)

HILLSBORO EXCHANGE (Continued)	Exchanges and Localities included in the Selective Calling Area for Customer Dialed Calls
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Toll Band 2	Contoocook	Merrimack County Telephone
	Dunbarton	Dunbarton Telephone
	Hancock	New England Telephone
	Marlow	New England Telephone
	New Boston	New England Telephone
	Warner	Merrimack County Telephone
Toll Band 3	Boscawen	Kearsarge Telephone
	Concord	New England Telephone
	Dublin	New England Telephone
	Goffstown	New England Telephone
	Harrisville	New England Telephone
	New London	Kearsarge Telephone
	Penacook	New England Telephone
	Peterborough	New England Telephone
	Salisbury	Kearsarge Telephone
	Sullivan	New England Telephone
	Sunapee	New England Telephone
	Sutton	Merrimack County Telephone
	Wilton	Wilton Telephone

MELVIN VILLAGE EXCHANGE	Exchanges and Localities included in the Selective Calling Area for Customer Dialed Calls
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Toll Band 1	None	
Toll Band 2	Laconia	New England Telephone
	Meredith	New England Telephone
	Tamworth	New England Telephone

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TOLL SERVICE

II. SELECTIVE CALLING AREA SERVICE (Continued)

C. Calling Areas for Selective Calling Area Service (Continued)

MELVIN VILLAGE EXCHANGE (Continued)	Exchanges and Localities included in the Selective Calling Area for Customer Dialed Calls
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Toll Band 3	Alton Ashland Belmont Campton Gilmanton Iron Works Madison Milton Mills New Durham Plymouth Sanbornville Tilton	Union Telephone New England Telephone New England Telephone New England Telephone Union Telephone New England Telephone New England Telephone Union Telephone New England Telephone New England Telephone New England Telephone
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SUTTON EXCHANGE	Exchanges and Localities included in the Selective Calling Area for Customer Dialed Calls
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Toll Band 1	Andover	Kearsarge Telephone
Toll Band 2	Contoocook Danbury Henniker Hillsboro Hillsboro Upper Village Newport Salisbury Washington	Merrimack County Telephone New England Telephone Merrimack County Telephone Merrimack County Telephone Granite State Telephone New England Telephone Kearsarge Telephone Granite State Telephone

Merrimack County Telephone Company

TOLL SERVICE

II. SELECTIVE CALLING AREA SERVICE (Continued)

C. Calling Areas for Selective Calling Area Service (Continued)

SUTTON EXCHANGE (Continued)	Exchanges and Localities included in the Selective Calling Area for Customer Dialed Calls
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Toll Band 3	Antrim Boscawen Bristol Canaan Canterbury Claremont Franklin Marlow Meriden Penacook Tilton Weare	Merrimack County Telephone Kearsarge Telephone New England Telephone New England Telephone New England Telephone New England Telephone New England Telephone New England Telephone Meriden Telephone New England Telephone New England Telephone Granite State Telephone
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WARNER EXCHANGE	Exchanges and Localities included in the Selective Calling Area for Customer Dialed Calls
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Toll Band 1	Boscawen	Kearsarge Telephone
Toll Band 2	Canterbury Concord Dunbarton Franklin Hillsboro Hillsboro Upper Village Penacook Sunapee Washington Weare	New England Telephone New England Telephone Dunbarton Telephone New England Telephone Merrimack County Telephone Granite State Telephone New England Telephone New England Telephone Granite State Telephone Granite State Telephone

Merrimack County Telephone Company

TOLL SERVICE

II. SELECTIVE CALLING AREA SERVICE (Continued)

C. Calling Areas for Selective Calling Area Service (Continued)

<u>WARNER EXCHANGE</u>	<u>Exchanges and Localities included in the Selective</u>
<u>(Continued)</u>	<u>Calling Area for Customer Dialed Calls</u>

Toll Band 3	Antrim	Merrimack County Telephone
	Belmont	New England Telephone
	Bristol	New England Telephone
	Chichester	Chichester Telephone
	Danbury	New England Telephone
	Goffstown	New England Telephone
	New Boston	New England Telephone
	Newport	New England Telephone
	Suncook	New England Telephone
	Tilton	New England Telephone

III. CIRCLE CALLING SERVICE

- A. Circle Calling Service is available only to customers who currently subscribe to this grandfathered service.
- B. Circle Calling Service is subject to the rates and regulations as contained in the applicable tariffs of the New England Telephone and Telegraph Company.

Merrimack County Telephone Company

TOLL SERVICE

III. CIRCLE CALLING SERVICE (Continued)

C. Calling Areas for Circle Calling Service

<u>ANTRIM EXCHANGE</u>	<u>Exchanges and Localities included in the Circle Calling Area for Customer Dialed Calls</u>
Bedford	New England Telephone
Bradford	Merrimack County Telephone
Contoocook	Merrimack County Telephone
Dublin	New England Telephone
Dunbarton	Dunbarton Telephone
Fitzwilliam	New England Telephone
Goffstown	New England Telephone
Greenville	New England Telephone
Harrisville	New England Telephone
Jaffrey	New England Telephone
Keene	New England Telephone
Marlborough	New England Telephone
Milford	New England Telephone
New Boston	New England Telephone
Peterborough	New England Telephone
Rindge	New England Telephone
Sullivan	New England Telephone
Sutton	Merrimack County Telephone
Troy	New England Telephone
Warner	Merrimack County Telephone
Wilton	Wilton Telephone

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Merrimack County Telephone Company

TOLL SERVICE

III. CIRCLE CALLING SERVICE (Continued)

C. Calling Areas for Circle Calling Service (Continued)

<u>BRADFORD EXCHANGE</u>	<u>Exchanges and Localities included in the Circle Calling Area for Customer Dialed Calls</u>
Alstead	New England Telephone
Andover	Kearsarge Telephone
Antrim	Merrimack County Telephone
Boscawen	Kearsarge Telephone
Canterbury	New England Telephone
Claremont	New England Telephone
Contoocook	Merrimack County Telephone
Danbury	New England Telephone
Dunbarton	Dunbarton Telephone
Franklin	New England Telephone
Hancock	New England Telephone
Marlow	New England Telephone
New London	Kearsarge Telephone
Penacook	New England Telephone
Salisbury	Kearsarge Telephone
Tilton	New England Telephone
Weare	New England Telephone

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Paul E. Violette
President and CEO

Merrimack County Telephone Company

TOLL SERVICE

III. CIRCLE CALLING SERVICE (Continued)

C. Calling Areas for Circle Calling Service (Continued)

<u>CONTOOCOOK EXCHANGE</u>	<u>Exchanges and Localities included in the Circle Calling Area for Customer Dialed Calls</u>
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Andover	Kearsarge Telephone
Antrim	Merrimack County Telephone
Belmont	New England Telephone
Boscawen	Kearsarge Telephone
Bradford	Merrimack County Telephone
Canterbury	New England Telephone
Chichester	Chichester Telephone
Epsom	New England Telephone
Franklin	New England Telephone
Goffstown	New England Telephone
Greenfield	New England Telephone
Hancock	New England Telephone
Hillsboro	Merrimack County Telephone
Hillsboro Upper Village	Granite State Telephone
Manchester	New England Telephone
New Boston	New England Telephone
New London	Kearsarge Telephone
Pittsfield	New England Telephone
Sunapee	New England Telephone
Suncook	New England Telephone
Sutton	Merrimack County Telephone
Tilton	New England Telephone
Washington	Granite State Telephone

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TOLL SERVICE

III. CIRCLE CALLING SERVICE (Continued)

C. Calling Areas for Circle Calling Service (Continued)

<u>HENNIKER EXCHANGE</u>	<u>Exchanges and Localities included in the Circle Calling Area for Customer Dialed Calls</u>
Andover	Kearsarge Telephone
Boscawen	Kearsarge Telephone
Canterbury	New England Telephone
Chichester	Chichester Telephone
Concord	New England Telephone
Dunbarton	Dunbarton Telephone
Franklin	New England Telephone
Goffstown	New England Telephone
Greenfield	New England Telephone
Hancock	New England Telephone
Harrisville	New England Telephone
Hillsboro Upper Village	Granite State Telephone
Marlow	New England Telephone
New Boston	New England Telephone
New London	Kearsarge Telephone
Newport	New England Telephone
Penacook	New England Telephone
Peterborough	New England Telephone
Salisbury	Kearsarge Telephone
Sunapee	New England Telephone
Suncook	New England Telephone
Sutton	Merrimack County Telephone
Washington	Granite State Telephone

Merrimack County Telephone Company

TOLL SERVICE

III. CIRCLE CALLING SERVICE (Continued)

C. Calling Areas for Circle Calling Service (Continued)

HILLSBORO EXCHANGE Exchanges and Localities included in the Circle Calling Area for Customer Dialed Calls

Boscawen	Kearsarge Telephone
Concord	New England Telephone
Contoocook	Merrimack County Telephone
Dublin	New England Telephone
Dunbarton	Dunbarton Telephone
Goffstown	New England Telephone
Hancock	New England Telephone
Harrisville	New England Telephone
Marlow	New England Telephone
New Boston	New England Telephone
New London	Kearsarge Telephone
Penacook	New England Telephone
Peterborough	New England Telephone
Salisbury	New England Telephone
Sullivan	New England Telephone
Sunapee	New England Telephone
Sutton	Merrimack County Telephone
Warner	Merrimack County Telephone
Wilton	Wilton Telephone

Merrimack County Telephone Company

TOLL SERVICE

III. CIRCLE CALLING SERVICE (Continued)

C. Calling Areas for Circle Calling Service (Continued)

Exchanges and Localities included in the Circle
MELVIN VILLAGE EXCHANGE Calling Area for Customer Dialed Calls

Alton	Union Telephone
Ashland	New England Telephone
Belmont	New England Telephone
Campton	New England Telephone
Gilmanton Iron Works	Union Telephone
Laconia	New England Telephone
Madison	New England Telephone
Meredith	New England Telephone
Milton Mills	New England Telephone
New Durham	New England Telephone
Plymouth	New England Telephone
Sanbornville	New England Telephone
Tamworth	New England Telephone
Tilton	New England Telephone

Merrimack County Telephone Company

TOLL SERVICE

III. CIRCLE CALLING SERVICE (Continued)

C. Calling Areas for Circle Calling Service (Continued)

<u>SUTTON EXCHANGE</u>	<u>Exchanges and Localities included in the Circle Calling Area for Customer Dialed Calls</u>
Andover	Kearsarge Telephone
Antrim	Merrimack County Telephone
Boscawen	Kearsarge Telephone
Bristol	New England Telephone
Canaan	New England Telephone
Canterbury	New England Telephone
Claremont	New England Telephone
Contoocook	Merrimack County Telephone
Danbury	New England Telephone
Franklin	New England Telephone
Henniker	Merrimack County Telephone
Hillsboro	Merrimack County Telephone
Hillsboro Upper Village	Granite State Telephone
Marlow	New England Telephone
Meriden	Meriden Telephone
Newport	New England Telephone
Penacook	New England Telephone
Salisbury	Kearsarge Telephone
Tilton	New England Telephone
Washington	Granite State Telephone
Weare	Granite State Telephone

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Title: _____

Paul E. Violette

President and CEO

Merrimack County Telephone Company

TOLL SERVICE

III. CIRCLE CALLING SERVICE (Continued)

C. Calling Areas for Circle Calling Service (Continued)

<u>WARNER EXCHANGE</u>	<u>Exchanges and Localities included in the Circle Calling Area for Customer Dialed Calls</u>
Antrim	Merrimack County Telephone
Belmont	New England Telephone
Boscawen	Kearsarge Telephone
Bristol	New England Telephone
Canterbury	New England Telephone
Chichester	Chichester Telephone
Concord	New England Telephone
Danbury	New England Telephone
Dunbarton	Dunbarton Telephone
Franklin	New England Telephone
Goffstown	New England Telephone
Hillsboro	Merrimack County Telephone
Hillsboro Upper Village	Granite State Telephone
New Boston	New England Telephone
Newport	New England Telephone
Penacook	New England Telephone
Sunapee	New England Telephone
Suncook	New England Telephone
Tilton	New England Telephone
Washington	Granite State Telephone
Weare	Granite State Telephone

IV. GRANITE STATE CALLING

- A. Granite State Calling is available only to customers who currently subscribe to this grandfathered service.
- B. Granite State Calling is subject to the rates and regulations as contained in the applicable tariffs of the New England Telephone and Telegraph Company.

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Paul E. Violette

Effective: October 1, 1999

Title: _____

President and CEO

Merrimack County Telephone Company

BILLED NUMBER SCREENING SERVICE

I. GENERAL

- A. Billed Number Screening (BNS) Service provides the customer the option to automatically deny Collect and/or Bill to Third Number calls charged to his telephone number.
- B. Billed Number Screening Service is available for use with all classes of Main Telephone Exchange Service in all exchanges served by the Merrimack County Telephone Company.
- C. Customers that subscribe to Billed Number Screening Service will be offered the use of a Telephone Calling Card as an alternative to Collect and/or Bill to Third Number calls.

II. RATES AND CHARGES

- A. Billed Number Screening Service is offered with no Service Connection Charge to the customer, when provided in conjunction with installation of the associated Main Telephone Exchange Service. A Secondary Service Order Charge will apply per request if the service is ordered other than in conjunction with the installation of the associated Main Telephone Exchange Service.
- B. Billed Number Screening Service is provided at no monthly charge.
- C. The customer may elect to subscribe to any one of the three options listed below:
 - 1. Deny Both Collect and Bill to Third Number Calls.
 - 2. Deny Bill To Third Number Calls Only.
 - 3. Deny Collect Calls Only.

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Paul E. Violette

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Title: _____

President and CEO

Merrimack County Telephone Company

SEVEN DIGIT INTRALATA TOLL BLOCKING SERVICE

I. GENERAL

- A. Seven digit IntraLATA Toll Blocking Service blocks IntraLATA toll calls dialed from a subscriber's Network Access Line using the seven digit dialing method.

II. RATES AND CHARGES

- A. The charge for installation or removal of this service is the Secondary Service Order charge listed in Part VI, Section 1 of this tariff.
- B. The Secondary Service Order charge is waived when a request for installation or removal of this service is made within sixty days of the installation of a Network Access Line.

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Title: _____

Paul E. Violette
President and CEO

SERVICE CHARGES

I. GENERAL

A. Definition

Service Charge is defined as a charge applying to the ordering, installing, moving, changing, rearranging or furnishing of telephone service and other telephone facilities. A Service Charge is categorized as either a Service Ordering Charge or a Central Office Work Charge.

B. Service Charges

1. Service Ordering Charge

The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service. Service Order Charge is classified as either Primary or Secondary. A Primary Service Order Charge is associated with the establishment of service. All subsequent customer requests will be processed using a Secondary Service Order Charge.

2. Central Office Charge

The charge for work associated with the central office and the line extending from the central office to the customer's premises, including but not limited to central office connections, intermediate cross connections, terminal pole connections and drop wire and protector work related to customer requests other than for the initial establishment of service.

II. CHARGES

	<u>Residence</u>	<u>Business</u>
A. Service Order Charge, per written order		
Primary: associated with original establishment of service	\$37.35	\$37.35
Secondary: all other than Primary	\$ 8.65	\$ 8.65
B. Central Office Charge	\$11.90	\$11.90

Merrimack County Telephone Company

SERVICE CHARGES

III. APPLICATION

- A. Service Charges may be paid in monthly installments over the initial three-month period. A minimum payment of \$10.00 is required for the first month and in equal installments for the two months thereafter.
- B. The charges specified herein do not contemplate work performed by Company employees at a time when overtime wages apply due to the request of the customer; nor does it contemplate work once begun being interrupted by the customer. If the customer requests overtime labor performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost.
- C. Only one Service Order Charge is applicable for requests for the same customer made at one time for service at one premises. A Service Order Charge is applicable in addition to any other appropriate connection charges.
- D. The Central Office Charge is applicable for a customer initiated number change, nonpayment or seasonal service.
- E. The Central Office Charge does not apply for:
 - 1. The change of a telephone number to a nonpublished or nonlisted basis when the existing number is not changed.
 - 2. Transfer of service when there is no lapse in service.
 - 3. The initial establishment of service.
- F. Maintenance of Service Charge

The customer shall be responsible for the payment of Maintenance of Service Charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer provided systems, equipment or wiring.

Maintenance of Service Charge: \$25.00 per service visit
- G. The nonrecurring charge applicable for the establishment of Foreign Exchange Service is the total of those nonrecurring charges applicable within both the local and the foreign exchange.

Issued: September 1, 1999

Issued By: _____

Paul E. Violette

Effective: October 1, 1999

Title: _____

President and CEO

LINK UP NEW HAMPSHIRE PROGRAM

I. Link Up New Hampshire is a connection assistance plan that provides reduced Service Charges for low-income households for one residential Network Access Line per household at the principal place of residence.

II. The applicant must participate in at least one of the following assistance programs:

Medicaid

Food Stamps

Supplemental Security Income (SSI)

Federal Public Housing Assistance

Low Income Home Energy Assistance

Temporary Assistance for Needy Families

National School Lunch's free lunch program

(N)

(N)

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, and identify the program(s) from which the customer receives assistance.

III. Eligible customers must be receiving aid from at least one of the assistance programs listed in II. above.

IV. The reduction in Service Charges provided by this program is applicable only to Service Charges for the initial installation of a residential Network Access Line. The reduction is equal to 50% or one-half of such amount, not to exceed \$30.00.

Issued: July 30, 2004

Issued By:

Paul E. Pederson

Effective: August 30, 2004

Title:

Vice President

Merrimack County Telephone Company

RESTORAL OF SERVICE

I. GENERAL

- A. Service that has been temporarily interrupted for nonpayment of bills will be restored upon payment of all charges due as if there had been no interruption. An account may consist of a main trunk with all additional trunks and associated equipment of a Private Branch Exchange or a Private Line Channel or service with any associated equipment.
- B. If service has been temporarily interrupted and payment is not received, the Company reserves the right to discontinue service within approximately ten days following the interruption. If service is discontinued and subsequently reestablished, charges apply for a new installation of service.

II. RESTORAL CHARGE

Appropriate Service Charges as shown in Part VI, Section 1 will apply for restoring service for each account.

Merrimack County Telephone Company

CONSTRUCTION CHARGES

I. GENERAL

- A. The regulations specified in II, III, IV and V following apply for Main Telephone Exchange and Private Branch Exchange Services and for Private Line Service between points not on the same continuous property.
- B. The Company places either aerial or underground construction and determines in each case the normal type of construction to be used to furnish service. If another type of construction is required such as submarine cable or radio, or if service is desired at remote locations, the provisions in this Section governing Special Conditions, the regulations in this tariff pertaining to hazardous or inaccessible locations, or other established Company practices and procedures apply.
- C. When a service specified in I.A. above is extended to another building on the same continuous property of a customer, or when a Private Line Service is furnished exclusively between points on the same premises, the construction is furnished in accordance with regulations specified in III. following.
- D. If the furnishing of facilities and service involves a special assembly, special installation, or disproportionately large construction, maintenance or replacement costs or expenses on the part of the Company, charges for the construction are determined in accordance with V. following.
- E. If conditions change within one year of the time when a special construction charge for highway or private property construction has been incurred and the whole or a part of the charge should be assumed either by a new customer or by the Company, an equitable refund will be made.
- F. Pole line costs referenced in this tariff are based on the current charges on file with the Public Utilities Commission.
- G. Highway construction furnished under the conditions specified in I. and II. following is the property of the Company and will be maintained and replaced by the Company at its expense. The Company at its expense will furnish, own and maintain the associated circuit construction.

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Paul E. Violette

Effective: October 1, 1999

Title: _____

President and CEO

Merrimack County Telephone Company

CONSTRUCTION CHARGES

II. HIGHWAY CONSTRUCTION

- A. Where no general distribution plant exists, the Company will provide without a special construction charge, 3/10 of a mile (route measurement) of normal type construction for each customer to be served. Construction in excess of this allowance for joint ownership will be provided at the full pole line cost. Where attachment to facilities of another wire-using company will be provided, the attachment charge incurred by the Company will be assumed by the customer(s). These charges will be prorated among all customers to be served by the proposed construction.
- B. Where general distribution plant exists, the Company will furnish all required construction of a normal type on general distributing plant already occupied by lines of the Company, unless other customers along such facilities are entitled to a refund of highway special construction charges incurred during the previous year. Where refunds are involved, such construction is treated as new construction in accordance with I.E. and II.A. preceding.
- C. The minimum service period is one year for service involving an extension of highway construction or the use of an extension of highway construction built during the preceding year. If service is being transferred, a second customer may assume an unexpired minimum service period.
- D. When a customer is so located that it is necessary to use a private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the customer is required to pay the entire costs involved in securing such right-of-way.

III. PRIVATE PROPERTY CONSTRUCTION

- A. General
 - 1. Aerial or underground telephone construction located on private property is considered private property construction, the cost of which will be assumed by the customer or prorated among all customers to be served by the proposed construction and occupying the same such private property, and is subject to the regulations in III.B. and III.C. following.

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Paul E. Violette
President and CEO

CONSTRUCTION CHARGES

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

A. General (Continued)

2. That portion of construction on private property which within one year from the date of installation of telephone service has been accepted as a municipally-owned and maintained road, is furnished under the regulations applicable to Highway Construction as shown in II. preceding.
3. The principal location for residence service customers is considered to be the customer's dwelling.
4. The principal location for business service customers is considered to be the main office on the premises of the customer, except that where Private Branch Exchange Service is furnished, the principal location is considered to be the building in which the Private Branch Exchange switching equipment is located.

B. Pole Construction

Poles on private property to service the customer's principal location are subject to the regulations below.

1. If a pole line suitable either for telephone occupancy or joint occupancy with another wire-using company is built by the Company, the Company furnishes the first pole for each customer without charge and the customer(s) assumes the cost of any additional pole line costs. The construction is the property of the Company and will be maintained and replaced by the Company at its expense. The Company at its expense will furnish, own and maintain the associated circuit construction.
2. If the Company is required to furnish telephone service through joint ownership in a pole line of another wire-using company, the pole line cost beyond the first pole for each customer will be charged to the customer or prorated among all customers to be served. Where the Company incurs attachment charges, these charges, beyond the first pole for each customer, will be assumed by the customer or prorated among all customers. The Company at its expense will furnish, own and maintain the associated circuit construction.

Merrimack County Telephone Company

CONSTRUCTION CHARGES

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

B. Pole Construction (Continued)

3. If a pole line suitable for telephone occupancy is built by the customer(s) requesting service, the entire line cost of construction, future maintenance and replacement will be assumed by the customer(s). The pole line will be constructed in a manner acceptable to the Company and will be the property of the customer(s). The Company at its expense will furnish, own and maintain the associated circuit construction.
4. The customer(s) shall assume the expense of maintenance and replacements made necessary by any act of the customer(s) or representative of the customer(s), or by circumstances over which they have control.
5. The minimum service period is one year for service involving pole line construction on private property.

C. Underground Construction

Underground construction on private property to serve the customer's principal location is subject to the following regulations.

1. When the Company determines that the normal type of construction is underground:
 - a. For underground wire or cable construction of a type not requiring conduit, the Company furnishes without charge all trench work for a maximum route distance of 400 feet on private property. Trench work in excess of the maximum allowance is furnished at the expense of the customer(s). Excess construction may be built either by the Company or by the customer(s) under Company supervision and in conformity with Company engineering specifications. The customer(s) assumes the cost of providing a suitable entrance into the building.

Merrimack County Telephone Company

CONSTRUCTION CHARGES

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

C. Underground Construction (Continued)

1. When the Company Determines Type of Construction (Continued)

- b. For underground conduit construction, the Company furnishes trench work in accordance with III.C.1.a. preceding. The customer(s) assumes the cost of conduit material to be placed by the Company at its expense. The customer(s) assumes the cost of providing a suitable entrance into the building.

2. When the Company determines that the normal type of construction is aerial but underground construction is built at the request of the customer:

- a. For underground wire or cable construction of a type not requiring conduit:
 - (1) First 200 feet route measurement: the customer(s) assumes full cost of trench work.
 - (2) Beyond 200 feet route measurement: the customer(s) assumes full cost of trench work, less a credit of one pole based on the current pole line cost.
 - (3) The customer(s) assumes the cost of providing a suitable entrance into the building.
- b. For underground conduit construction:
 - (1) First 200 feet route measurement: the customer(s) assumes full cost of all trench work and conduit material.
 - (2) Beyond 200 feet route measurement: the customer(s) assumes full cost of all trench work and conduit material, less a credit of one pole based on the current pole line cost.
 - (3) The customer assumes the cost of providing a suitable entrance into the building.

Merrimack County Telephone Company

CONSTRUCTION CHARGES

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

C. Underground Construction (Continued)

2. When the Company Determines Type of Construction (Continued)

- c. The construction work in III.C.2.a. and III.C.2.b. preceding may be built either by the Company or by the customer(s) under Company supervision and in conformity with Company engineering specifications. The Company does not make any credit allowances where construction is built by the customer.

- 3. The minimum service period is one year for service provided in accordance with the preceding where the circuit distance is in excess of 200 feet route measurement and the Company has assumed all or part of, or has given the customer(s) credit against the cost of underground construction in excess of 200 feet.

IV. MAINTENANCE AND REPLACEMENT OF CIRCUIT AND CONDUIT CONSTRUCTION

- A. Circuit construction furnished under III.C. preceding is furnished, owned and maintained by the Company. Any necessary trench or conduit work in connection with maintenance and replacement is done at the Company's expense.
- B. If the rendering of access to the conduits provided under III.C. preceding is unusually expensive, the customer(s) is required to bear the unusual expense incurred in opening and closing the trench in connection with maintenance and replacement or to provide service over a new route.
- C. The customer(s) assumes the expense of maintenance and replacement of circuit construction provided under III.C. preceding, made necessary by some act of the customer or his representative, or by circumstances over which the customer(s) has control.

Merrimack County Telephone Company

CONSTRUCTION CHARGES

V. SPECIAL CONDITIONS

- A. If a customer(s) within the exchange area desires or requires a form of highway or private property construction that is of a higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service the construction cost is disproportionately large in comparison with the estimated revenue, special Construction Charges apply to cover the excess cost.
- B. If a special installation involving special construction is made on behalf of the customer(s), or if the cost involved is disproportionately large in comparison with the estimated revenue, charges based on costs apply in addition to Service Charges specified in Part VI, Section 1. If there is considerable cost involved for design and installation, service is furnished subject to a minimum revenue guarantee for at least twelve months' service. If a special installation request is cancelled, a processing fee may apply for the expense incurred in engineering the service arrangement.
- C. Charges based on cost apply when the type of construction desired or required is changed.
- D. If conditions change so that the whole or a part of a special construction charge previously paid by a customer(s) as provided in V.B. and V.C. preceding, is assumed either by a new customer(s) or by the Company, an equitable refund will be made.

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Paul E. Violette

President and CEO

Merrimack County Telephone Company

CONSTRUCTION CHARGES

CONSTRUCTION PRICE LIST
HIGHWAY AND PRIVATE PROPERTY CONSTRUCTION

Price Per Pole:

Joint Owned	\$390.00 per pole
Solely Owned	\$780.00 per pole

Price Per 1/10 Mile (route measurement):

Joint Owned	\$ 895.00 per 1/10 mile
Solely Owned	\$1,785.00 per 1/10 mile

Underground Construction

Where underground construction is involved, the charge to the customer will be based on the actual Construction Charge incurred by the Company, less any applicable allowance.